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## Getting Started Guide

BlackBerry® Curve™

 **BlackBerry Curve™**

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## What's in the Box?

Remove the following items from the box to help you set up your BlackBerry® Curve™.



**BlackBerry Curve**



**Getting Started Guide**



**Quick Start Guide**



**BlackBerry® User Tools CD**

Includes User Guide, BlackBerry End-User/Software License Agreement and warranty information for your BlackBerry Curve.



**Travel Charger**



**USB Sync Cable**



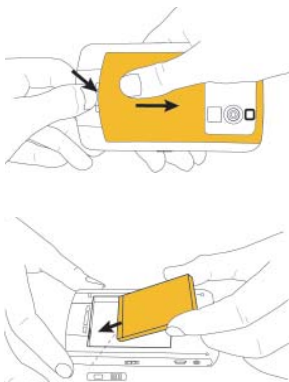
**Stereo Headset**



**Rechargeable Battery**

## Insert the Battery

1. Press the battery cover release button on the back of the BlackBerry Curve and slide the battery cover off.
2. Insert the battery so that the BlackBerry logo faces up and the metal contacts on the battery align with the metal contacts on your BlackBerry Curve .
3. Slide the battery cover back onto the BlackBerry Curve so that the cover lies flat and clicks into place.



## Charge the Battery

1. Pull the plug blades down on the travel charger.
2. Connect the small USB end of the travel charger cable to the USB port on the side of your BlackBerry Curve .
3. Plug the travel charger into a power outlet.
4. Charge the battery to full power.



Steps?

3

Takes?

1 minute

**Note:**

If the battery is charged, the BlackBerry® Curve™ turns on. If the device does not turn on, charge the battery. The length of time to charge the battery can take up to an hour or more.

**CAUTION:** Use only accessories that Research In Motion has approved for use with your BlackBerry Curve . Use of other accessories might invalidate your warranty and might be dangerous.



## Setup Wizard

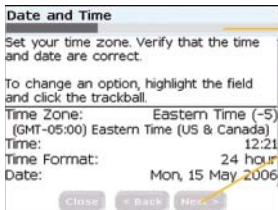
The BlackBerry® Curve™ contains a Setup Wizard designed to help you quickly and easily set up and personalize your BlackBerry Curve .

### Takes?

5 - 10 minutes

### Note:

As you complete the Setup Wizard, look for the progress indicator to tell you how many screens you have completed. The more indicator tells you if there is more to see on the screen and the buttons along the bottom allow you to navigate through the Setup Wizard.



Progress indicator

More indicator

Roll the trackball down to see more text on the screen

Close, Back, and Next buttons

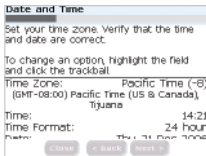
Click to move between screens in the wizard

## Introduction to BlackBerry Curve

The introduction to the BlackBerry® Curve™ section of the Setup Wizard will help you choose your language, set up the date and time, and orient you to some of the important keys/functions on your BlackBerry Curve .

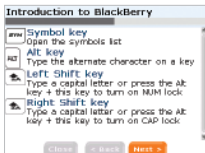


- Once you have launched the Setup Wizard, use the **TRACKBALL** to scroll up and down on the screens and highlight input fields or buttons. Click (press) the **TRACKBALL** to select fields or buttons.
- To set your time zone, highlight the current time zone and click the **TRACKBALL**. Scroll the **TRACKBALL** up or down to find your time zone and click again to select it.
- Review the navigation keys and click “Next”.



**Note:**  
You can exit the Setup Wizard at any time and return to where you left off by selecting **BlackBerry Setup** from the Home screen and then choosing **Setup Wizard**.

**Note:**  
To save battery power your BlackBerry® Curve™ screen is set to Timeout (go dark or dim) after 45 seconds. If the screen goes dark or dims simply press any key to view the screen again.



# Set Up Your BlackBerry Curve

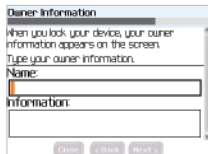
Setup Wizard



**Note:**

If your SIM card currently has contacts saved to it, you will be prompted to import them to the BlackBerry® Curve™. To import the contacts click **"Yes"** then click **"Next"**.

4. Enter your owner information and click **"Next"**.



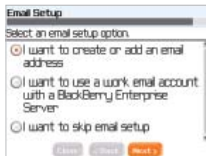
5. Select the display font and click **"Next"**.



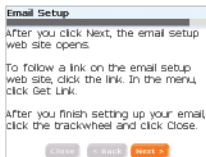


## Email Set Up

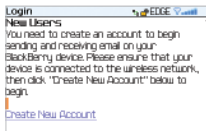
1. In the Setup Wizard, on the Email Setup screen, select the "I want to create or add an email address" option. Click "Next".



2. Click "Next".



3. Click "Create New Account".




Steps?  
13

Takes?  
5 - 10 minutes

Note:  
To set up email using web browser on your computer, visit [www.cingular.com/blackberrystart](http://www.cingular.com/blackberrystart).

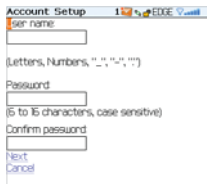


### Typing Tips

To capitalize a letter, hold the letter key until the capitalized letter appears or press the **RIGHT SHIFT** key  and press the appropriate letter key

- To view the terms of the BlackBerry® Internet Service license agreement, click “click here”.
- Please read the terms and conditions carefully. To accept the terms of the license agreement, select the “Yes” option. Click “I Agree”.
- Type a login user name of your choice for the email setup website.

The user name must begin with a letter or number, contain between 4 and 32 characters, and may contain letters, numbers, underscores, dashes, and period characters.



7. Type a login password of six or more characters. Confirm the password. Click **"Next"**.

Passwords must contain between 6 and 16 characters, are case-sensitive and cannot contain accented characters.



8. Record your user name and password in a safe place.

9. Type the email address information for the existing email account that you want to add and click **"Next"**.

To insert symbols such as @ and period [.] , press the ALT key  and press the appropriate letter key.

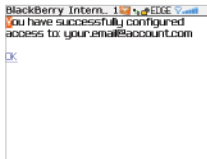


### Note:


Once you add a supported email account (up to 10) using the email setup application, messages sent to that account will also appear in the messages list on your BlackBerry® Curve™. Also, when you send a message from your device, it will be sent using the email address of that account.

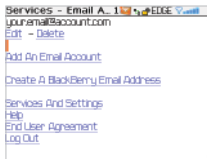


10. After the confirmation displays, click "OK".



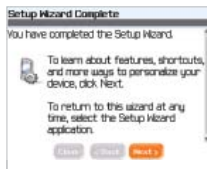
11. On the summary screen perform one of the following actions:

- To create a new email address for your BlackBerry® Curve™, click "**Create A BlackBerry Email Address**".
- To add another existing supported email address (up to 10) click "**Add An Email Account**".
- To exit the email setup website, press the **MENU** key . Click "**Close**".



12. You have now completed the Setup Wizard. On the Setup Wizard Complete screen perform one of the following actions:

- To read shortcuts and information about personalizing your device, click **“Next”**
- To exit the Setup Wizard, click **“Close”**.









Steps?

3

## Make a Phone Call



1. On the Home screen or in the "Phone"  application, perform one of the following actions:
  - Type a phone number
  - Type part of a contact name. Highlight a contact or phone number.
2. Press the **SEND** key .
3. To end the call, press the **END** key .

---

**Note:** To turn the speakerphone on or off during a call, press the **SPEAKERPHONE** key , or click the **TRACKBALL** and then click "Activate Speakerphone/Handset".

---

## Make a Phone Call Using Voice Dialing


1. On the Home screen, click "Voice Dialing"  .
2. Wait for the sound.
3. Say "Call" and a contact name or phone number.
4. To end the call, press the **END** key  .



Steps?  
4



### More Info

To learn more about Voice Dialing features press the **MENU**  key while in Voice Dialing, scroll to and click "Help".




Steps?

4

Takes?

2 minutes

## Set Up Voicemail

1. Press and hold the **1** key  on your BlackBerry® Curve™ to connect to the AT&T voicemail system.


---

**Note:** There is no need to hold down the **LEFT SHIFT** key or **ALT** key when dialing a phone number.


---

2. Create your password.
3. Record your name.
4. Record a greeting.

## Check Your Voicemail Messages From Your BlackBerry Curve


1. Press and hold the **1** key .
2. Follow the voice prompts.

## Check Your Voicemail Messages From Other Phones

1. Dial your 10-digit wireless number.
2. Press the **\*** key  when you hear your personal greeting.  
(Press the **#** key in Puerto Rico)
3. Enter your personal passcode.



## Add a Contact

1. On the Home screen, click "Address Book" .
2. Press the **MENU** key  .
3. Click "New Address" .
4. Type the contact information.
5. Click the **TRACKBALL**.
6. Click "Save" .



Steps?  
6



Steps?



6



### More Info

To learn more about calendar features press the **MENU** key while in Calendar, scroll to and click "Help".

## Schedule an Appointment



1. On the Home screen, click "Calendar" .
2. Press the **MENU** key .
3. Click "New".
4. Type the appointment information.
5. Click the **TRACKBALL**.
6. Click "Save".

---

**Note:** To change calendar views, press the **MENU** key  and select the desired view.

---

## Send an Email

1. On the Home screen, click “Messages”  .
2. Press the **MENU** key  .
3. Click “Compose Email”.
4. In the “To” field, perform one of the following actions:
  - Type an email address.
  - Type a contact name.
  - Type part of a contact name. Click a contact.
5. Type a message.
6. Click the **TRACKBALL**.
7. Click “Send”.

---

If you have associated your BlackBerry® Curve™ with more than one supported email address, in the Send Using field, you can set the email address that you use to send the email message.

---

Note: You must set up an email account on your BlackBerry Curve device to send email. To learn how to set up a supported email account, refer to Email Setup in the Setup Wizard.


---



Steps?  
7





[More Info](#)

To learn more about email features press the **MENU**  key while in Messages, scroll to and click “Help”.





Steps?  
7

### Send an SMS Text Message

1. On the Home screen, click "**Messages**" .
2. Press the **MENU** key .
3. Click "**Compose SMS Text**".
4. Perform one of the following actions:
  - If the contact is not in your address book, click "**Use Once**". Type an SMS phone number (include the country code and area code) or an email address. Click the **TRACKBALL**.
  - If the contact is in your address book, click a contact.
5. Type a message.
6. Click the **TRACKBALL**.
7. Click "**Send**".


## Go to Web Pages

There are two browsers that come with your BlackBerry Curve : the **MEDIA™ Net Browser** and an **Internet Browser**. Use the MEDIA Net Browser to access your favorite content (weather, news...) and download ringtones or other personalization items\*. Go to the Quick Start Guide in the box to find out more information about MEDIA Net. Use the Internet Browser to access web sites.

1. On the Home screen click **"Browser"** 
2. Press the **MENU** key .
3. Click **"Go To...."**
4. In the dialog box that appears, type the URL (web address, e.g. [www.cingular.com](http://www.cingular.com)) that you wish to go to.
5. Click the **TRACKBALL** to go to the URL.

---

**Typing Tips:** To insert a period, press the **SPACE** key .

To insert symbols such as @, \_ and /, press the **ALT** key  and press the appropriate letter key.

---

\* Additional charges may apply for downloadable content.

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Steps?  
5

**Note:**  
The Go To dialog box tracks the web pages that you type. To access a web page on the list, highlight and click the the address with the **TRACKBALL**.

Not all web sites are designed for browsing on a handheld device and may not look or function in the same way as they would on a PC.



Steps?

5

Takes?



1 minute



### More Info

To learn more about Bluetooth features press the **MENU** key while in Bluetooth, scroll to and click **Help**.

## Set Up Bluetooth®

1. On the Home screen, click "BlackBerry Setup"  .
2. Click "Set up Bluetooth"  .
3. Click "OK".
4. If required, type the passkey for the Bluetooth enabled accessory on your BlackBerry® Curve™.
5. Once the Bluetooth enabled accessory is paired with the BlackBerry Curve, you are ready to use Bluetooth.

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Note: You can simultaneously use more than one Bluetooth enabled accessory with your BlackBerry Curve .


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### Push to Talk

Push to Talk (PTT) is a digital walkie-talkie type of service that allows you to instantly reach others by eliminating the dialing and ringing steps in a regular cellular call. PTT calls can be made to one person or to a group of people.

### Set up Push to Talk

Note: You must have a PTT subscription to set up the PTT service. PTT initialization might take a few moments to complete.

1. On the Home screen, click **"Push to Talk"**  or press the **PTT CONVENIENCE** key on the left side of the BlackBerry® Curve™.
2. Click **"Yes"** to initialize PTT.
3. Type a name that is up to 20 characters in length. This will be your PTT user name.
4. Click **"OK"**.


Note: PTT is on when the PTT indicator appears on the home screen, and the bottom of the PTT menu screen reads PTT is On.



Steps?  
4



[More Info](#)


To learn more about Push to Talk features press the **MENU**  key while in Push to Talk, scroll to and click **"Help"**.



For more information about Push to Talk service, visit [www.cingular.com/pushtotalk](http://www.cingular.com/pushtotalk)


### Add a Push to Talk contact

Individuals and group members that you add to your PTT contact list must have a PTT capable AT&T device and subscribe to AT&T Push to Talk service. When you add a PTT contact, the contact can accept, decline, or defer your invitation.

1. On the Home screen, click **"Push to Talk"** .
2. Click **"Add Contact"**.
3. Type the contact information.
4. Click **"OK"**. An icon appears to indicate that your invitation is in progress.

### Create a Push to Talk group

A PTT group is a great way to call several people at the same time.


1. On the Home screen, click **"Push to Talk"** .
2. Click **"Add Group"**.
3. Type a name for the group and click **"OK"**.



### 4. Perform one of the following actions:

- To add an existing PTT contact to the group, click **"Existing Contact"**. Click the contacts you would like to add. Press the **MENU** key. Click **"Save"**.
- To add a new PTT contact to the group, click **"New Contact"**. Type the contact information. Click **"OK"**.

### Edit a Push to Talk contact or group

1. Press the **PTT CONVENIENCE** key.
2. Highlight a contact or group and press the **MENU** key.
3. Perform one of the following actions:
  - To delete the contact or group, click **"Delete Contact"** or **"Delete Group"**.
  - To rename the contact or group, click **"Rename Contact"** or **"Rename Group"**.
  - To add or delete members of the group, click **"View Members"** and then press the **MENU** key .





## Make a Push to Talk call

Verify that you have added one or more PTT contacts.

1. Press the **PTT CONVENIENCE** key.
2. Highlight a PTT contact or group and perform one of the following actions:
  - To speak to your contact, press and hold the **PTT CONVENIENCE** key
  - To listen to your contact, release the **PTT CONVENIENCE** key.


To end the PTT call, press and hold the **END** key.

---

Note: To convert your PTT call to a cellular call during the call, press the **TRACKBALL**. Click **"Convert to Cellular"**. When you hear the tone, begin speaking without using the **PTT CONVENIENCE** key.

---


## Make a Quick Group call

1. On the Home screen, press the **PTT CONVENIENCE** key.
2. Press the **MENU** key .
3. Click **"Quick Group"**.

4. Click the contacts that you want in the group call then press and hold the **PTT CONVENIENCE** key to speak to the group. Release the **PTT CONVENIENCE** key to listen to the group.

### Accept a Push to Talk invitation

If you are invited to be a PTT contact, the PTT Indicator on the Home screen changes to the PTT Message Indicator.

1. On the Home screen, click "Push to Talk" .
2. Click "Accept".

---

Note: You can automatically accept all PTT invitations. In the PTT application, set Auto Accept Invitations to "On". Press the **MENU** key . Click "Save".

---

### Respond to a Push to Talk call

An incoming PTT call is indicated by a tone followed by the sound of the caller speaking. Caller information will appear on the screen. Press and hold the **PTT CONVENIENCE** key, wait a moment, then speak to the caller. Release the **PTT CONVENIENCE** key to listen to the caller.

---



Note: Depending on your profile setting, you might need to click "Accept" or "Reject" to initiate or end the call.

---





## Set your Push to Talk availability status



1. On the Home screen, press the **PTT CONVENIENCE** key.
2. Press the **MENU** key .
3. Click **"My Availability"**.
4. Click a status.
5. Press the **MENU** key .
6. Click **"Save"**.

## Send a Call Me Alert

1. On the Home screen, press the **PTT CONVENIENCE** key.
2. Click a contact.
3. Click **"Call Me Alert"**. The recipient's wireless device displays a screen notifying them to call you. The recipient can choose to return your call immediately.

## Set a Contact Alert


Contact alerts notify you when a PTT contact becomes available.

1. On the Home screen, press the **PTT CONVENIENCE** key.
2. Press the **MENU** key .
3. Click **"Contact Alerts"**.
4. Click a contact.
5. Press the **MENU** key .
6. Click **"Save"**.





## Send a Voice Message

1. On the Home screen, press the **PTT CONVENIENCE** key.
2. Highlight a contact.
3. Press the **MENU** key .
4. Click **"Voice Messages"**.



---

Note: If desired, you may select more than one contact to send a voice message to.


---

5. Press and hold the **PTT CONVENIENCE** key and begin speaking.
6. Release the **PTT CONVENIENCE** key to send the voice message.


## Turn off Push to Talk

1. On the Home screen, click **"Push to Talk"** .
2. Click **"PTT is On"**.
3. Click **"Off"**.
4. Press the **MENU** key .
5. Click **"Save"**.

### Take a Picture



1. On the Home screen, click "Camera"  .
2. Take a picture by clicking the **TRACKBALL**

---

Note: The picture is automatically saved to your Media folder which can be accessed through the Media  application from the Home screen.

---

### Take & Send a Picture

1. On the Home screen, click "Camera"  .
2. Take a picture by clicking the **TRACKBALL**.
3. Click the mail icon  .
4. Click "Send As MMS".
5. Select the contact you wish to send it to and click the **TRACKBALL**.
6. Type a subject, then click the **TRACKBALL**.
7. Click "Send".

---

Note: When taking, processing, or using the camera obey all laws which may restrict your use of the camera or BlackBerry® Curve™.


---



Steps?  
7



[More Info](#)

To learn more about Camera features press the **MENU**  key while in Camera, scroll to and click "Help".



## BlackBerry Desktop Software

You can install the BlackBerry® Desktop Software on your computer and connect your BlackBerry® Curve™ to your computer to allow you to perform any of the following actions:

- Synchronize organizer data such as contacts, calendar entries, tasks, and memos between your BlackBerry Curve and your computer.
- Back up and restore BlackBerry Curve data.
- Transfer media files between your computer and your BlackBerry Curve.
- Add applications to your BlackBerry Curve.
- Set up and manage email message forwarding or wireless calendar synchronization if your BlackBerry® Enterprise Server administrator has advised you to do so.

**Note:**  
Before installing the BlackBerry® Desktop Software, you must agree to the BlackBerry End User/Software License Agreement.



## What You Need

- Intel® compatible 486 or higher computer that is compliant with USB 1.1 or later
- Microsoft® Windows® 2000, or later
- Available USB port
- CD drive



Steps?  
10

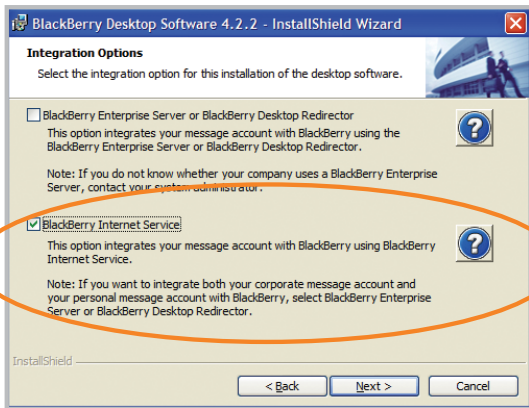
Takes?  
5 - 10 minutes

## Setup instructions

1. Verify that your BlackBerry® Curve™ is NOT connected to your computer.
2. Insert the BlackBerry® User Tools CD into the CD drive on your computer.
3. Follow the instructions on the screen.



4. Click “BlackBerry Desktop Software” to begin installing the software.
5. Click “Install BlackBerry Desktop Software”.
6. Choose “BlackBerry Internet Service” to set up a personal email account. Only choose BlackBerry® Enterprise Server if your company uses this service.



- When the installation is complete, the BlackBerry® Desktop Software should automatically open. If it does not click **Start > Programs > BlackBerry > Desktop Manager** from the taskbar.

---

**Note:** You should check the configuration of the BlackBerry Desktop Software so that your computer can connect to your BlackBerry Curve . Click Options and then Connection Settings and select a USB connection.

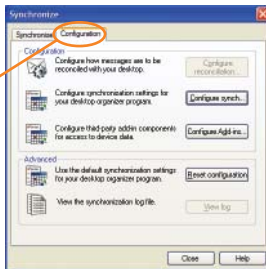
---

- Connect the smaller end of the USB cable to your BlackBerry Curve and connect the larger end of the USB cable to the USB port on your computer.



9. Click the **“Synchronize”** icon in the BlackBerry® Desktop Manager and set up your configuration options.

Be sure to click on the Configuration tab to set your configuration settings.



10. When you have finished setting up the configuration settings, click **“Synchronize now”**.



Note:  
To learn more about synchronizing data, backing up or restoring data, adding applications, or other functions, click **Help** in the BlackBerry® Desktop Software.



**Note:**  
For help using the Media Manager click **"Help"** while you are in the Media Manager application.

## Media

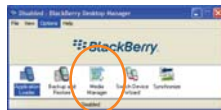
In the Media application, you can play media files such as videos, ringtones, pictures, or MP3 songs that are stored on your BlackBerry® Curve™. You might have some preloaded media files, including background pictures and ring tones, in a Preloaded Media folder on your BlackBerry Curve. Preloaded media files cannot be deleted, renamed, or moved.

For additional storage, add a media card (sold separately) to your BlackBerry Curve.

## Transfer Music and Videos to your BlackBerry Curve

Note: You must install the BlackBerry® Desktop Software to use Media Manager.

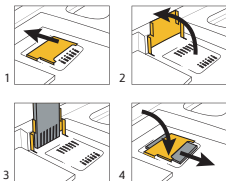
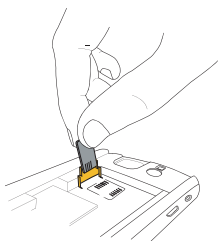
1. Connect your BlackBerry® Curve™ to your computer.
2. On your computer, open the BlackBerry® Desktop Manager.
3. Double-click **"Media Manager"**.
4. Drag a file or folder from your computer to your BlackBerry Curve.



## Insert a Media Card

Use a microSD media card to extend the memory available on your BlackBerry® Curve™ for storing media files such as ring tones, videos, pictures, or songs\*.

1. Slide off the battery cover.
2. Slide the media card holder door toward its hinges to unlock it.
3. Lift the media card holder door.
4. Insert the media card into the slots in the media card holder door so that the metal connectors on the card will align with the metal contacts on your BlackBerry Curve when the media card holder door is closed.
5. Close the media card holder door.
6. Slide the media card door away from its hinges to lock it.




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## AT&T Mobile Music

AT&T Mobile Music provides the ultimate, integrated, on-the-go music experience. When you're on the go, AT&T Mobile Music will connect you to music with a touch of a button\*.

1. On the Home Screen, click "AT&T Music"  .
  - Listen to your music with the integrated **Music Player**. Access your music by Artist, Album, Genre, or Playlist.
  - Channel surf dozens of commercial free music stations with **Streaming Music**.
  - Personalize your BlackBerry® Curve™ with music ringtones and Answer Tones™ at **Shop Tones**.
  - Instantly find out the artist's name and the title of a song with **MusicID**.
  - Select **Community** to go to one or more hot user communities. Interact with friends and the community as well as review artist fan sites.
  - Purchase additional fun music applications via AT&T Mall by going to **Music Apps**.

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## AT&T Mall

Personalize your phone with downloadable games, graphics and ring tones from the hottest artists\*.

1. On the Home Screen, click "AT&T Mall"  .

- Browse thousands of ring tones from the classics to today's top performers by going to **Shop Tones**.
- Select **Shop Games** to find games that turn your downtime into fun time.
- Personalize your phone with unique art at **Shop Graphics**.
- Go to **Shop Multimedia** to find an MMS greeting card that's perfect for the occasion.
- Subscribe to useful applications and cool tools discovered at **Shop Applications**.

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## I cannot connect to a wireless network.

Try performing the following actions:

- Verify that your SIM card is inserted correctly.
- Verify that you have turned on the connection to the wireless network.
- If you were traveling and you selected a network manually, your BlackBerry® Curve™ should remain connected to that network until you select your home network again.

## I cannot associate my BlackBerry Curve with an email address.

Try performing the following actions:

- Log in to the email setup web site ([www.cingular.com/blackberrystart](http://www.cingular.com/blackberrystart)) and add a supported email address (up to 10) to your BlackBerry® Curve™ using a browser on your computer. If you have already created a user name and password, use this information to log in. If you have not created a user name and password, click **“Create New Account”** and complete the instructions on the screen.
- Verify that the email account you wish to associate with your BlackBerry Curve is POP3 or IMAP account. If you still cannot add the email address, contact your wireless service provider for more information on supported email accounts.

## I do not know which email setup option to choose in the Setup Wizard on the BlackBerry Curve .

Select the **“I want to add or create an email address”** option if the other options do not apply to you. This option is the most common option for individual users. If you select this option, an email setup screen opens. You can create a new email address for your BlackBerry® Curve™ or associate your BlackBerry Curve with an existing supported email address (up to 10).

Select the **“I want to use a work email account with a BlackBerry Enterprise Server”** option if a BlackBerry® Enterprise Server system administrator has provided you with a password that you can use to activate your BlackBerry Curve over the wireless network. If you select this option, an Enterprise Activation screen appears. On this screen, you can type your work email address and the password provided by your system administrator to activate your BlackBerry Curve.

Select **“Skip email setup”** if any of the following situations apply:



- A representative from the store where you purchased your BlackBerry Curve has already helped you to set up your email address at [www.cingular.com/blackberrystart](http://www.cingular.com/blackberrystart).
- You have already visited [www.cingular.com/blackberrystart](http://www.cingular.com/blackberrystart) and have set up your email account.
- You have an existing email account and have access to a BlackBerry Enterprise Server, but your BlackBerry Enterprise Server system administrator has not provided you with a password that you can use to activate your BlackBerry Curve over the wireless network. Contact your system administrator for more information about setting up email for your BlackBerry Curve.

## **I cannot send messages.**

Try performing the following actions:


- Verify that your BlackBerry® Curve™ is connected to the wireless network. If you are not in a wireless coverage area, your BlackBerry Curve should send the messages when you return to a wireless coverage area.
- If the menu item for sending a message does not appear, verify that you have added a supported email address or PIN for your contact.
- If you created a BlackBerry email address or added an existing supported email

address to your BlackBerry Curve using the email setup web site, verify that you have received an activation message on your BlackBerry Curve from the BlackBerry® Internet Service. If you have not received an activation message (the message might take a short period of time to arrive), use the email setup web site to send a service book to your BlackBerry Curve .

- If you have not received a registration message from the wireless network, register your BlackBerry Curve . From the Home Screen, click **"Settings"**, click **"Options"**, then click **"Advanced Options"**. Click **"Host Routing Table"**. Press the **MENU** key . Click **"Register Now"**.
- Resend the message. Open the message. Press the **MENU** key . Click **"Resend"**.

## I am not receiving messages.

Try performing the following actions:

- Verify that your BlackBerry® Curve™ is connected to the wireless network. If you are not in a wireless coverage area, you should receive messages when you return to a wireless coverage area.
- If you created a BlackBerry email address or added an existing supported email address (up to 10) to your BlackBerry Curve using the email setup web site, verify that you have received an activation message on your device from the BlackBerry® Internet Service. If you have not received an activation message (the message might take a short period of time to arrive), use the email setup web site to send a service book to your device.
- If you have not received a registration message from the wireless network, register your device. From the Home Screen, click **"Settings"**, click **"Options"**, then click **"Advanced Options"**. Click **"Host Routing Table"**. Press the **MENU** key . Click **"Register Now"**.
- If you use email message filters, verify that your email message filter options are set correctly.

## I cannot make or receive calls.

Try performing the following actions:

- Verify that your BlackBerry® Curve™ is connected to the wireless network.
- If you cannot make calls and fixed dialing is turned on, verify that the phone number for your contact appears in your fixed dialing list or turn off fixed dialing.
- If you have traveled to another country and you have not changed your smart-dialing options, dial the full phone number, including the country code and area code, for your contact.
- If you are not receiving calls, verify that call blocking and call forwarding are turned off.

## I want to charge my device using my computer

If you have an available USB port on your computer and you install the BlackBerry® Desktop Software on your computer to obtain the required USB drivers, you can connect your BlackBerry device to your computer to charge the battery when the computer is turned on. Connect the smaller end of the USB cable to the USB port on the side of your BlackBerry device. Connect the larger end of the USB cable to an available USB port on your computer.

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Note: To view the BlackBerry Desktop Software Online Help and find more information about connecting your BlackBerry® Curve™ to your computer, in the BlackBerry Desktop Software, click Help.

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## **My corporate email account is not associated with a BlackBerry Enterprise Server**

If you do not have access to a BlackBerry® Enterprise Server, but you want to send and receive messages from a corporate Microsoft® Outlook® or IBM® Lotus Notes® email account that resides on a Microsoft Exchange or IBM Lotus® Domino® mail server, your system administrator might permit you to set up BlackBerry® Internet Service to access your corporate email. When you add your corporate email account for use with BlackBerry Internet Service, you might be prompted to install the BlackBerry® Mail Connector program on your computer. For more information, in the BlackBerry Internet Service email setup application, click Help.

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Note: If you install the BlackBerry Mail Connector your computer must be on and the installed program must be running to send and receive messages on your BlackBerry Curve .

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## **I want to reset my BlackBerry Curve**

Remove and reinsert the battery.

## **I do not have the latest BlackBerry Device Software or BlackBerry Desktop Manager Software update**

To find the latest BlackBerry® Device Software and BlackBerry Desktop Software updates, visit [www.cingular.com/bbdownloads](http://www.cingular.com/bbdownloads).

## I have forgotten my BlackBerry Internet Service password

From the Home Screen, click **“BlackBerry Setup”** and then click **“Personal Email Setup”**. Open the BlackBerry® Internet Service email setup application. On the Login screen, click **“Forgot password?”** Type your user name. Click **“Ok”**. Your password is sent to your BlackBerry® Curve™ as a message that appears in the message list.

## BlackBerry Internet Service messages are not being sent to my new BlackBerry device

If you switch BlackBerry devices, you must update your BlackBerry® Internet Service account to use the personal information number (PIN) and International Mobile Equipment Identify (IMEI) for your new BlackBerry device. Open the **“BlackBerry Setup”** and select **“Personal Email Setup”** email setup application. On the Login screen, type your user name and password. Click **“Log In”**. Click **“Change Device”**. Type the PIN and IMEI for your new BlackBerry device. Click **“Save”**.

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Note: To find the PIN and IMEI for your new BlackBerry device, from the Home Screen click **“Settings”**, **“Options”** then **“Status”**.

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## I want to talk to a support representative

For support using live chat with a Cingular/AT&T Technical Support Representative, go to <http://forums.cingular.com/> and click **“Register”**.

## Keyboard

TO:	DO:
Lock the keyboard	Click “ <b>Keyboard Lock</b> ” icon on the home screen.
Unlock the keyboard	Press the <b>STAR (*)</b> key and then <b>SEND</b>

## Typing

TO:	DO:
Insert a period	Press the <b>SPACE</b> key twice, next letter is capitalized
Capitalize a letter	Hold the letter key or press the <b>SHIFT</b> key and then the letter key
Type alternate character on a key	Press the <b>ALT</b> key and then press the character key
Insert @ and periods in an email field	Press the <b>SPACE</b> key
Type a symbol	Press the <b>SYMBOL</b> key and then click a symbol
Type an accented letter	Hold the letter key and roll the trackball to highlight a character. Click the accented letter.
Turn on number lock	Press the <b>ALT</b> key and the <b>LEFT SHIFT</b> key
Turn on CAP lock	Press the <b>ALT</b> key and the <b>RIGHT SHIFT</b> key
Turn off number lock or CAP lock	Press the left or right <b>SHIFT</b> key



## Navigating Screen

TO:	DO:
Move up to top of screen	Press <b>T</b>
Unlock the keyboard	Press <b>B</b>
Move down screen	Press <b>SPACE</b> key

## General Tip

TO:	DO:
Reboot	Remove the battery

## Attachments

TO:	DO:
Search for text in an attachment	Press <b>F</b>

## Phone

TO:	DO:
Turn speaker phone on/off during a call	Hold <b>SPEAKERPHONE</b> key

## Voicemail

TO:	DO:
Check voicemail	Press and hold the <b>1</b> key

## Accessories

You can buy accessories such as batteries, carrying solutions, headsets, and charging solutions for your BlackBerry® Curve™ at [www.cingular.com/accessories](http://www.cingular.com/accessories).

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CAUTION: Use only accessories that Research In Motion has approved for use with your BlackBerry Curve. Use of other accessories might invalidate your warranty and might be dangerous.

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BlackBerry® Curve™





## Wireless Connection Status Indicators

 EDGE	You can use the phone, send and receive email, PIN, SMS text, and MMS messages, and use the browser with a high speed data connection.
 GPRS	You can use the phone, send and receive email, PIN, SMS text, and MMS messages, and use the browser.
 edge gprs GSM	You can use the phone and send and receive SMS text messages.
 SOS	You can only make emergency calls.
 OFF	Your BlackBerry Curve's radio is turned off.
 X	You are not in a wireless coverage area.











## Battery Power Level Indicators

	Full battery power
	Low battery power
	Battery charging


## Push to Talk Indicators

	Available
	PTT Message
	Do Not Disturb
	Unavailable




## Home Screen Status Indicators

	alarm set		roaming
3 	unopened message count	3 	missed call count
3 	missed calendar reminder		sending data
	voice mail		receiving data
	Bluetooth® technology is turned on		paired with Bluetooth enabled device

## Message List Status Indicators

	unopened message		MMS message
	opened message		sent message
	message includes attachment		message is sending
	message is high priority		message not sent
	SMS message		

## Phone Call Status Indicators

	missed call		received call
	placed call		

## BlackBerry Curve Key Functions





## Applications

Take some time to explore the applications that are available on your BlackBerry® Curve™. Here are a few applications to get you started.



Click **"Setup Wizard"** to learn about typing, set options to personalize your BlackBerry Curve, and set up your email address.



Click **"Phone"** to view a list of recent calls or make a phone call.



Click **"Address Book"** to view your contact list or add a new contact.



Click **"Calendar"** to view your calendar or add a new appointment.



Click **"Messages"** to view a list of your messages. More than one message list might appear on your BlackBerry Curve.



Click **"Push to Talk"** to instantly talk to family, friends and co-workers.



Click **"Browser"** to visit web pages, or view the browser bookmarks list.



Click **"MEdia Net"** to access your favorite content (weather, news, etc.) and download items like ringtones and games. See the Quick Start Guide for more details.



Click **"Media"** to play saved pictures, ring tones, videos, or songs.



Click **"Camera"** to take, send and save pictures.



Click **"AT&T Music"** to get the ultimate mobile music experience.



Click **"AT&T Mall"** to visit a one-stop shop to personalize and customize your BlackBerry Curve with ringtones, games, applications, and much more.



Click **"Help"** to view the user guide for your BlackBerry Curve. The user guide provides procedures to help you use your BlackBerry Curve.



Click **"Settings"** to view the main list of BlackBerry Curve options. You can also access additional options from the menu in each application.

## Find More Information

- To view the User Guide on your BlackBerry® Curve™, click Help from the Home Screen or when in an application, press the Menu key and click “Help”.
- To view the User Guide, Safety and Product Information booklet or BlackBerry End User/Software License agreement and warranty for your BlackBerry Curve, insert the **BlackBerry® User Tools CD** in the CD drive on your computer.
- To try a free online tutorial visit [att.com/tutorialsblackberrycurve](http://att.com/tutorialsblackberrycurve)
- For support using live chat with a Technical Support Representative, go to <http://forums.cingular.com/> and click on “Register”.

