



Account #: 123456789  
 JOHN DOE  
 12603 ANYWHERE  
 SAN ANTONIO TX 12345-6789

Statement Date 07/21/2010  
 For Ordering, Billing, or Support Call 800-288-2020  
 For TTY: Call 800-855-2880 and type "U-verse"  
 AT&T U-verse Bill Explanations www.att.com/uversecentral

**Account Summary Box**

1. **Previous Balance** - Total from your previous bill
2. **Payments Received** - Total of payments toward your previous bill
3. **Credits & Adjustments** To Previous Balance - Total of any credits and/or adjustments against your previous bill
4. **Balance Past Due, Please Pay Immediately** - Amount if any you still owe from your previous bill
5. **Current Charges Due by (date)** - All Charges since your last bill plus your next month service charges
6. **Total Amount Due** - Total of your current charges plus any remaining previous balance
7. **Auto Pay Option** - If you have subscribed to auto pay, this is your advisement of when the payment will be made

**Summary of Current Charges**

8. **Monthly Recurring Charges** - Your main products Monthly charges, this would include your Primary TV package, Internet, and Wireless services
9. **Total Bundle Charges** - Subtotal of your primary products
10. **Additional Monthly Charges** - total of add on type services such as premium video packages or additional voice lines. Detail charges are on a following page
11. **Total Monthly Charges** - The total of your bundle and additional monthly charges. Please note that we do bill in advance
12. **Prorated Charges** - Total for services added or removed during the previous bill period
13. **One Time Charges** - Total of all one time charges such as installation and activation details on following pages
14. **Usage Charges** - Total for all services that are billed on a per use basis, such as Video on Demand and calls over your plan
15. **Credits and Adjustments** - Total of credit and adjustments applies to your account
16. **Surcharges** - Total of surcharges billed to your account
17. **Government Fees and Taxes** - Total of government fees and taxes billed to your account
18. **Subtotal of non-monthly Charges** - Subtotal of all charges for which you are not billed monthly. this includes items 13-17 above
19. **Current Charges Due by (date)** - The total of all charges (Monthly and non-monthly) that are new on this bill, and the date by which these new charges are due Does not include any previous balance you may still owe.
20. **Wireless note** - Any charges for your joint billed wireless services are reflected in the above charge items.

**For Your Information**

21. This is where you will find messages about your services
22. If you have a joint bill your wireless service, any message they have for you will appear here.
23. Your total wireless charges are listed here for your convenience. The account number is also included for reference
24. The actual wireless messages appear below the total charges message

**Remit Tab**

25. If paying by mail, detach and return this tab

1	2	3	4	5	6
Previous Balance	Payments Received Thru 07/20 Page 2	Credits and Adjustments to Prev. Balance	Balance - Past Due, Please Pay Immediately	Current Charges Due by 08/19/2010	<b>TOTAL AMOUNT DUE</b>
\$0.00	\$86.00CR	\$0.00	\$86.00CR	\$476.95	<b>\$390.95</b>

**Note: Do not pay; you will be debited \$390.95 on 08/19/2010 according to your auto pay plan. If you receive a suspension notice due to past due charges, those charges will need to be paid immediately to avoid service interruption**

A Past Due Collection fee of \$5.00 will be assessed if payment is not received on or before the due date.

Summary of Current AT&T U-verse (SM) Charges		
<b>AT&amp;T U-verse Services - Monthly Recurring Charges</b>		
AT&T U-verse TV U300 (Promotional Discount)	07/21/10 - 08/20/10	89.00
AT&T Yahoo! Broadband Elite	07/21/10 - 08/20/10	35.00
AT&T U-verse Voice - 750 210 111-2222	07/21/10 - 08/20/10	20.00
Wireless Monthly Service Charges Account 12345678-987-65	page 3	71.98
<b>Total AT&amp;T U-verse Bundle Charges</b>		<b>215.98</b>
<b>Additional AT&amp;T U-verse Monthly Charges</b>	page 2	<b>36.00</b>
<b>Total AT&amp;T U-verse Services Monthly Charges</b>		<b>251.98</b>
<i>Details for the following items are on the referenced pages</i>		
<b>Prorated Charges</b>	page 2	<b>36.00</b>
<b>One Time Charges</b>	page 2	<b>69.00</b>
<b>Usage &amp; Purchases</b>	page 2	<b>63.49</b>
<b>Credits and Adjustments</b>	page 3	<b>3.06</b>
<b>Surcharges</b>	page 3	<b>18.69</b>
<b>Government Fees and Taxes</b>	page 3	<b>34.73</b>
<b>Subtotal for Non-Monthly Charges</b>		<b>224.97</b>
<b>Total Current Charges Due by 08/19/2010</b>		<b>476.95</b>
Note: Wireless charges are included above, see the Wireless section for details.		

**For Your Information**

\*WELCOME TO AT&T U-VERSE \*\*\*\*\*

THANK YOU FOR PURCHASING AT&T U-VERSE SERVICE  
 It is our pleasure to provide you with the latest technology

RESIDENTIAL GATEWAY  
 The Residential Gateway is the central component for AT&T U-verse services.

\*REQUIRED NOTIFICATIONS\*\*\*\*\*

QUESTIONS OR COMPLAINTS  
 If you have questions or complaints  
<http://uverse.att.com> on the Support page.

**continued on this page**

**For Your Information**

\*WELCOME TO AT&T U-VERSE \*\*\*\*\*

**The following message(s) apply to your Wireless service**

Your total Wireless charges for account number 12345678-987-65 are \$94.30

DirectBill Charges  
 Detail of DirectBill charges can be viewed at [att.com/directbill](http://att.com/directbill). The direct billing option offers you the ability to purchase products such as ringtones, games, graphics and wireless software from AT&T preferred Internet merchants.

AT&T U-verse(SM) services provided by AT&T Texas  
 Wireless services provided by AT&T Mobility LLC

**Return this portion with check payable to AT&T**

Please include this number with your check 123456789-1

Account # 123456789

[-]-[-]-[-]|||[-]-[-]-[-]|||[-]-[-]-[-]|||[-]-[-]-[-]  
 JOHN DOE  
 1234 ANYWHERE  
 SOMEWHERE USB 12345-6789

Total Amount Due by 08/19/2010	Amount Enclosed
<b>390.95</b>	<b>Auto Paid Do not pay</b>



[-]-[-]-[-]|||[-]-[-]-[-]|||[-]-[-]-[-]|||[-]-[-]-[-]  
 Mail Payment To:  
**AT&T**  
 ATTN: AT&T U-verse(SM)  
 PO Box 5014  
 Carol Stream, IL 60197-5014

**Previous Charges and Credits:**

This section is not a part of the current charges, however the total charge or credit is part of the total due.

- 1. Previous Balance** -This is the total amount due from your previous bill
- 2. Payments Applied to Balance Due** -Listing of any payments made, includes date, type of payment and amount
- 3. Total of Payments** applied to the previous balance
- 4. Previous Balance** - This amount maybe either a charge amount, zero or a credit balance. A credit amount will be indicated by "CR " after the amount.

**Monthly Recurring Charges:** This section details your monthly charges which are billed one month in advance.

**Bill in advance.** AT&T U-verse bills you one month in advance for your service, So if your bill cycle is the 12th of each month, your bill will reflect monthly charges through the 11th of the following month

**5.. Single line Promotions** - AT&T applies promotions two ways, this example shows the product and promotion description on a single line. Note: The charge amount reflects the normal charge minus the discount.

**Multi-line Promotions** - AT&T may also apply promotions as a separate line item, again we show the product and promotion description: Note the charge amount is only the discount provided by the promo (This feature is not shown in the example)

**6. Bundles Charges** - U-verse splits it's monthly rates into two types. If you have more than one primary product (TV, Internet Access, U-verse voice and or Wireless) you have a bundle with its' own subtotal

**7. Additional Monthly Charges** - The additional monthly charges subsection are for any non primary products ((TV, Internet Access, and or Wireless) such as HBO or additional Set Top Box fees

**8.. Total Monthly Charges** - This represents the total of bundled and additional charges

**Prorated Charges:** Since AT&T bills your monthly rate one month in advance, anytime an item that has a monthly rate or credit is added or removed, a partial month charge or credit will be created.

**9. Add or Remove** You will be told if the product and/or promotion is being added or removed.

**10. Activity Dates** - The date range of the billing activity is reflected

**11. Your Total Prorated Charges** - Note this does not include Wireless Prorated charges as they are included as part of the wireless monthly charges.

**One Time Charges:**

**12. This section will display** all charges that do not carry a regular monthly charge such as installation, repair, equipment charges, and other charges.

**Usage Charges:**

These are charges that you may have incurred by using your products, but are not included as part of the monthly rate.

**13. Date and description** of the event. Note adult content will carry either a studio name or "adult content" for the description



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Previous Charges & Credits		
<b>1</b>	Previous Balance	0.00
<b>2</b>	Payments Applied to Balance Due	
	Date Applied	Payment Type
	6/23-10	Check
		86.00cr
<b>3</b>	<b>Total Payments Applied to Balance Due</b>	<b>86.00 cr</b>
<b>4</b>	<b>Previous Balance</b>	<b>86.00cr</b>

Monthly Recurring Charges			
<b>AT&amp;T U-verse Services - Monthly Recurring Charges</b>			
<b>5</b>	1. AT&T U-verse TV U300 (Promotional Discount)	07/22-08/21	89.00
	2. AT&T Yahoo! Broadband Elite	07/22-08/21	35.00
	3. AT&T U-verse Voice - 750 210 111-2222	07/22-08/21	20.00
	4. Wireless Monthly Service page 3		71.98
	Charges Account 1234567-987-65		
<b>6</b>	<b>Total AT&amp;T U-verse Bundle Charges</b>		<b>215.98</b>
<b>Additional AT&amp;T U-verse Monthly Charges</b>			
	5. HBO	07/22-08/21	14.00
	6. Additional Box Fee	07/22-08/21	7.00
	7. AT&T U-verse Voice - 750 210 699-2222	07/22-08/21	15.00
<b>7</b>	<b>Total Additional AT&amp;T U-verse Monthly Charges</b>		<b>36.00</b>
<b>8</b>	<b>Total Monthly Recurring Charges</b>		<b>251.98</b>

Prorated Charges*			
<b>Prorated Charges</b>			
<b>9</b>	8. add - AT&T U-verse TV U300 add -(promo description)	07/15-07/21	17.80
	Product added on 07/05	<b>10</b>	
	Promo added on 07/05		
	9. add - AT&T Yahoo! Broadband Elite	07/15-07/21	7.00
	Product added on 07/05		
	10. add-AT&T U-verse Voice - 750 210 111-2222	07/15-07/21	4.00
	Product added on 07/05		
	<b>Total Bundle Prorated Charges</b>		<b>28.80</b>
<b>Additional Prorated Charges</b>			
	11. add - HBO	07/15-07/21	2.80
	Product added on 07/05		
	12. add - Additional Box Fee	07/15-07/21	1.40
	Product added on 07/05		
<i>continued on this page</i>			

Prorated Charges*			
<i>continued</i>			
<b>Additional Prorated Charges</b>			
13.	AT&T U-verse Voice - 750 210 699-2222	07/15-07/21	3.00
	Product added on 07/05		
	<b>Total Additional Prorated Charges</b>		<b>7.20</b>
<b>11</b>	<b>Total Prorated Charges</b>		<b>36.00</b>

\*\*\*Prorated Charges\*\* are partial month charges that are incurred anytime you make changes to the products and services on your AT&T U-verse account. Since we bill your monthly service one month in advance, your 1st bill will reflect charges for a partial month of service as well as a full month of charges for the following month. Anytime you add a new service or make changes to an existing service, your next bill will reflect these new changes and charges will include services for the current month (a partial month of service) as well as a full month of charges for the following month of service. When a service that had previously been billed is removed in the middle of a bill cycle, you will see a credit to your account for days that you no longer subscribed to the service. Keep in mind that some items appearing as charges are actually credit amounts and can be identified by "CR" following the amount. Although "Prorated Charges" can result in a larger than normal bill, please be assured that future bill should be consistent with your expectations.

One Time Charges		
Description	Date	Amount
<b>Installation/Activation Charges</b>		
14. Quad Pack Installation (Discounted)	07/05	0.00
Service Activation Fee	07/05	29.00
<b>Subtotal Installation/Activation Charges</b>		<b>29.00</b>
<b>Equipment</b>		
15. Universal Remote	07/05	25.00
<b>Subtotal Equipment</b>		<b>25.00</b>
<b>Other One Time Charges</b>		
16. Prior Balance from Wireless account 12345678-987-65	07/05	15.00
<b>Subtotal Other One Time Charges</b>		<b>15.00</b>
<b>Total One Time Charges</b>		<b>69.00</b>

Usage & Purchases				
<b>AT&amp;T Entertainment Central</b>				
<b>13</b>	Date	Time	Movie/Event	Amount
	17. 07/05	8:01a	Titanic	5.00
	18. 07/06	10:03a	Star Wars Phantom Menace	5.00
	19. 07/08	1:00p	Blade	5.00
	20. 07/09	7:00p	UP	6.00
	<b>Total AT&amp;T Entertainment Central</b>			<b>21.00</b>
<i>continued on next page</i>				



**Usage Charges:**

Continued  
**1. Domestic Off-net** Charges are calls to any Domestic telephone number that is not an AT&T U-verse number. The first line will list the number of calls and minutes that phone number used from your plan. Remember that all AT&T U-verse phone lines on your account share minutes.

**2. Additional calls** beyond the plan are listed as line items, showing date, time, place & number called, minutes used and amount billed.

**3. International calls** are listed & subtotaled..

**4. International Mobile Termination Charge** are for calls to a mobile phone in certain countries. Calls that are driving these charges are identified by an "mt" behind the charge amount of the call in the "International Call Charges" section. See line item 29 for an example.

**5. International & International Mobile Termination Charges** are totaled together for your "Total International Charges" for each number

**6. Total Domestic Off-net Usage Charges & Total International Charges** create the "Total Usage Charges for" each telephone number.

**7. The total of your wireless usage** will display by wireless account here. Additional details will be available in the wireless section of the bill.

**Credit and Adjustments:**

**8. Adjustments** made during the previous bill cycle, but are applied to the current balance.

**Surcharges**

**9.. Any applicable surcharges** are listed in this section.

**10.. Your total Wireless Surcharges & Assessments** per wireless account are displayed here. Details are in the wireless section of your bill

**Government Fees and Taxes**

**11. Fees and Taxes** are summarized by type in this section.

**12.. Your total Wireless Federal and State & Local Tax** per wireless account are displayed here. Details are in the wireless section of your bill.

**Wireless Services header:**

The account number for your wireless service is listed. If you have more than one wireless account billed to your U-verse service, each accounts invoice is separated by this header

**13. Account level summary:** Your wireless charges and minutes are first presented as a summary. This will be followed with a regular charge and minutes used per line detail section. Finally an optional call detail section is presented to detail out individual call charges and minutes



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Usage & Purchases						
<i>continued</i>						
<b>Domestic Off-net Charges 210 345-1111</b>						
<i>(Off-net calls are to non-AT&amp;T U-verse Voice numbers)</i>						
	<b>Date</b>	<b>Time</b>	<b>Place</b>	<b>Number Called</b>	<b>Min</b>	<b>Amount</b>
1			178	Calls included in your Plan (shared)	487	0.00
21.	7/15	1:03am	Dir Asst Call Comp	411	--	0.50
22.	7/15	1:03am	TRENTON	216-788-8787	22	0.00
23.	7/16	6:01am	PORTLAND	503-221-1212	68	0.00
24.	7/17	10:00am	Toll Free	800-111-2222	22	0.00
25.	7/17	10:03am	VERONA	216-788-8787	22	1.32
26.	7/18	12:03pm	LAKE OSWEGO	503-788-8787	46	2.76
<b>Total Domestic Off-net Usage Charges 210 345-1111</b>						<b>4.58</b>
<b>International Call Charges</b>						
	<b>Date</b>	<b>Time</b>	<b>Place</b>	<b>Number Called</b>	<b>Min</b>	<b>Amount</b>
27.	7/06	1:11pm	Cabimas VE	4484638482432	55	2.00
28.	7/07	1:51pm	China	9298286690304	23	1.90
29.	7/07	8:15am	UK	0520049876992	24	2.16mt
30.	7/08	2:11pm	UK	0520049876992	11	.99mt
31.	7/09	3:11pm	UK	0520049876992	46	4.14mt
32.	7/10	3:51pm	South Korea	4566642016256	5	.20mt
<b>Total International Usage Charges for 210 345-1111</b>						<b>11.39</b>
<b>International Mobile Termination Charge Summary</b>						
	<b>Place Called</b>	<b># of Calls</b>	<b>Total Minutes</b>	<b>Rate</b>	<b>Amount</b>	
33.	SOUTH KOREA	1	5:00	0.30	1.50	
34.	UK	3	81:00	0.11	8.91	
<b>Total International Mobile Termination Charges 210 345-1111</b>						<b>10.41</b>
<b>Total International Charges for 210 345-1111</b>						<b>21.80</b>
<b>Total Usage Charges for 210 345-1111</b>						<b>26.38</b>
mt = International Mobile Terminated Call; (calls placed to an international mobile telephone number, and carry a per minute charge)						
<b>Usage For 210 699-2222</b>						
<b>Domestic Off-net Charges</b>						
<i>(Off-net calls are to non-AT&amp;T U-verse Voice numbers)</i>						
	<b>Date</b>	<b>Time</b>	<b>Place</b>	<b>Number Called</b>	<b>Min</b>	<b>Amount</b>
			75	Calls included in your Plan (Shared)	263	0.00
35.	7/15	8:01am	PORTLAND	503-221-1212	130	1.20bp
36.	7/15	10:03am	TRINTON	216-788-8787	5	.30
37.	7/16	11:03am	VERONA	216-788-8787	70	4.20
38.	7/16	12:03pm	LAKE OSWEGO	503-788-8787	46	2.76
39.	7/18	2:03pm	Dir Asst	411	--	0.50
40.	7/19	2:04pm	Dir Asst	411	--	0.50cr
41.	7/19	3:03pm	TRINTON	216-567-0987	30	1.80
42.	7/19	2:04pm	Dir Asst	411	--	0.50cr
43.	7/20	3:03pm	TRINTON	216-567-0987	30	1.80
44.	7/20	4:03pm	Operator	216-589-6523	--	0.75
<i>continued on this page</i>						

Usage & Purchases						
<i>continued</i>						
45.	7/20	5:00pm	Toll Free	800-589-8457	30	0.00
<b>Total Domestic Off-net Charges for 210 699-2222</b>						<b>13.31</b>
<b>Total Usage Charges for 210 699-2222</b>						<b>13.31</b>
bp - Call continued beyond Plan						
<b>7 Wireless Usage</b>						
46.	Wireless Usage for account number 12345678-987-65 page 3					2.80
<b>Total Wireless Usage</b>						<b>2.80</b>
<b>Total Usage &amp; Purchases</b>						<b>63.49</b>

8 Credit and Adjustments	
<b>Type of Credit</b>	<b>Amount</b>
Wireless Other Charges and Credits Account	
47. Number 12345678-987-65 page 3	1.02
Wireless Savings and Benefits Account Number	
48. 12345678-987-65 page 3	10.00cr
Wireless Non-Communications Related Charges	
49.. Account Number 12345678-987-65 page 3	12.58
<b>Total Surcharges</b>	
	<b>3.60</b>

9 Surcharges	
<b>Description</b>	<b>Amount</b>
50. TX Local Video Service Franchise Fee	12.28
51. TX Local Video Facilities Fee	2.46
52., Wireless Surcharges and Assessments	3.95
10 Account 12345678-987-65 page 3	
<b>Total Surcharges</b>	
	<b>18.69</b>

11 Government Fees & Taxes	
<b>Description</b>	<b>Amount</b>
53. TX State Sales Tax	15.34
54. TX Local Sales Tax	4.62
55.. Wireless Federal Taxes Account 12345678-987-65 page 3	4.68
56.. Wireless State and Local Taxes Account	10.09
12 12345678-987-65 page 3	
<b>Total Government Fees and Taxes</b>	
	<b>34.73</b>

Wireless Services Account 12345678-987-65	
<i>For your information, Wireless details are included below. Your total Wireless charges are reflected in the AT&amp;T U-verse billing sections.</i>	
<b>13 Charges for Wireless</b>	
Summary of Charges Account 12345678-987-65	79.53
Monthly Service Charges	71.98
Other Charges and Credits	1.02
<i>continued on next page</i>	

**Wireless Services**

Continued

- 1. Taxes are summarized** at the account level, for wireless number level details see the individual wireless number charge detail sections
- 2. Additional wireless service FYI messages** appear here.
- 3. Shared Minutes Used:** A summary of how you used your minutes
- 4. Your minutes summary** per wireless numbers is shown then a summary of your rollover minutes
- 5. Detailed Charges:** The details of your wireless service. This example is the charges for the first wireless number on this account



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**Wireless Account 12345678-987-65**

*continued*

Savings and Benefits	10.00 C R
Non-Communications Related Charges	12.58
Surcharges and Assessments	3.95
Summary of Charges for 210-321-1111:	
Monthly Service Charges	15.99
Other Charges and Credits	0.56
Savings and Benefits	10.00 CR
Non-Communications Related Charges	12.00
Surcharges and Assessments	0.50
Summary of Charges for 210-456-2222:	
Monthly Service Charges	55.99
Usage Charges	2.80
Other Charges and Credits	0.56
Surcharges and Assessments	3.45
<b>Charges (before taxes)</b>	<b>58.90</b>
Federal Taxes	4.68
State & Local Taxes	10.09

1

2

3

As a participant of the combined bill program, your wireless charges will now appear on your residential account. The bill date for your wireless charges may have changed. This may initially result in a partial monthly charge or credit for your wireless services. Thank you for participating in the combined bill program.

**Group Summary of Totals**

Note: The following information summarizes only the shared plan services for your account. For additional information and details relating to all other services for a subscriber, please refer to the subscriber's individual pages.

**Shared Minutes Used**

Group 800766 FT 9 PN 900R 5KNW	
Wireless Number:	210-321-1111
Period	12/05-1/4
Monthly Service	19.99
Rollover Minutes	463.00
Other Shared Minutes	177.00
Billed Minutes	285.00
Billed Charges	0.00

*continued on this page*

**Wireless Account 12345678-987-65**

*continued*

Total Monthly Service	89.98
Rollover Minutes Used	-130
Unused Package Minutes Added to Rollover	0
Rollover Minutes Expired (*)	0
(*) Unused Package Minutes Expire After 12 billing periods	
<b>Monthly Service Charges for 210-321-1111</b>	
Service from 04/29/05 through 05/28/05	
01. Charge for FT 9 PN 900R 5KNW	0.00
Including: Call Waiting	
Including: Caller ID	
Including: IMMEDIATE CALL FOR-	
Including: MESSAGE NOTIFICATION	
Including: NO ANSWER CALL FOR-	
Including: ONNET-Preferred Network	
Including: Octel Voice Mail	
Including: THREE-WAY CALLING	
02. Charge for Wireless Domestic LD	0.00
Including: INTERNATIONAL LD	
Including: Toll Domestic	
03. Charge for Wireless Roam LD	0.00
Including: INTERNATIONAL LD	
Including: Toll Domestic	
04. Charge for Wireless Direct Bill	0.00
05. Charge for Additional Line	19.99
06. Charge for Text Messaging	0.00
Including: M2M MESSAGING	
Including: Text Messaging	
07. Charge for Preferred Roam Area	0.00
08. Charge for \$.79 Roam Rate	Free
09. Mobile To Mobile	0.00
10. Discount	4.00 C R
<b>Total Monthly Service Charges</b>	<b>15.99</b>

**Usage Usage for 210-321-1111**

FT 9 PN 900R 5KNW	
163 Calls, 03/29/05 through 04/28/05	
Free minutes used from 5000 Night/Wknd Mins	
11. Free Nwknd	177.0 min X 0.00 0.00

Item

No.	Date	Time	Place Called	Number	ESN	Min	Amount
12.	12/19	0931A	WETMORE TX	512 495-8966	7878	30 DT	0.00
13.	12/19	1025A	INCOMING CL	512 574-6459	7878	190 DT	0.00
14.	12/19	1139A	INCOMING CL	512 495-8966	7878	3 DT	0.00

*continued on next page*