

AT&T Lifeline Service



Discounted wireless service for qualified customers

Texas

Get Lifeline service for only \$19.74 per month

1,000 Anytime Minutes / 1,000 Night & Weekend Minutes** Network and Nationwide Long Distance included

Save money with Lifeline

Your Lifeline wireless service is just \$19.74 a month, after the \$5.25 Lifeline discount is applied to your plan of \$24.99.

Qualifying for Lifeline

To qualify and enroll for Lifeline you must obtain a Low-Income Telephone/Broadband Discount Program (Texas Lifeline) Enrollment Form from the Public Utility Commission of Texas at [texaslifeline.org](https://www.texaslifeline.org) or by calling **866.454.8387**.

Questions? Contact the AT&T Lifeline Customer Care Center at **800.377.9450**, Monday through Friday, from 8 a.m. to 8 p.m. ET.

Please note: You're responsible for notifying us within 30 days of learning that you no longer meet the eligibility requirements for the Lifeline program.

Program restrictions

Lifeline is a government assistance program. The service is non-transferable. Only eligible consumers may enroll in the program, and the program is limited to one discount per household.

All subscribers will be required to demonstrate eligibility based at least on either (1) household income at or below 135% of Federal Poverty guidelines for a household of that size, or (2) the household's participation in one of the federal assistance programs.

Program eligibility documents include:

- *Current or prior year's statement of benefits from a qualifying state, federal, or Tribal program*
- *A notice letter of participation in a qualifying state, federal, or Tribal program*

- *Program participation documents (like a copy of your SNAP or Medicaid card)*
- *Other official document showing your participation in a qualifying state, federal, or Tribal program*

Income eligibility documents include:

- *Prior year's state, federal, or Tribal tax return*
- *Paycheck or current income statement from an employer*
- *Social Security statement of benefits*
- *Veterans Administration statement of benefits*
- *Retirement or pension statement of benefits*
- *Unemployment or Worker's Compensation statement of benefits*
- *Federal or Tribal notice letter of participation in General Assistance*
- *Divorce decree, child support award, or other official document containing income information for at least 3 months*

Signing up

Once you have qualified for Lifeline through the Public Utility Commission of Texas, complete the Lifeline certification and migration form and certify that you participate in a qualifying government program or otherwise meet the eligibility standards. Mail the completed form to:

AT&T Lifeline
PO Box 5020
Charleston, IL 61920

If you need a copy of the certification and migration form, call **800.377.9450** and the form will be mailed to you.

If you have questions, please call a Lifeline representative at **800.377.9450**, Monday through Friday, from 8 a.m. to 8 p.m. ET.

If you are a survivor of domestic violence, please call **800.983.4428** or go to www.att.com/survivorhelp to request line separation.

Your phone's display doesn't indicate the rate you will be charged. Please review the coverage map for areas included or excluded in your plan. The coverage map may be found at att.com/coverageviewer or at your nearest AT&T store.

**The night and weekend periods are from 9 p.m. to 6 a.m. from Monday to Friday, and all day on Saturdays and Sundays. The airtime minutes used in long distance calls to the United States will be discounted from the plan. Originating international long distance calls won't be allowed. The off-network roaming cost is \$0.25 per minute and airtime minutes used will be discounted from minutes included in the plan. International roaming is not available. Rollover Minutes® aren't available. The airtime minutes used in excess of the ones included in the plan will be charged at \$0.25 per minute. These are government programs that make discounts on telecommunications services available to eligible consumers. AT&T Mobility is offering these programs in limited locations. To determine if Lifeline is available from AT&T Mobility at your principal residence, please contact a Lifeline Customer Service Representative at 800.377.9450.

Terms and Conditions: Lifeline service is subject to the terms and conditions found in the Terms of Service, Rate Plan, Sales Information and Lifeline Contract. © 2024 AT&T Intellectual Property. All rights reserved. AT&T, the AT&T logo, and all other marks contained herein are trademarks of AT&T Intellectual Property and/or AT&T affiliated companies. Revised 7/2024.