

AT&T Lifeline Service



Discounted wireless service for qualified customers

Oregon

Lifeline service for only \$9⁷⁴ per month

1,000 Anytime Minutes / 1,000 Night & Weekend Minutes Network and Nationwide Long Distance included**

*\$15.25 Lifeline discount applies in non-Tribal areas; additional discounts apply in Tribal areas.

Save money with Lifeline

Right now, you can save up to \$15.25 each month with Lifeline. Are you a qualified resident of Tribal lands? You can get Enhanced Lifeline support, reducing your wireless bill to as little as **\$1**.

Qualifying for Lifeline

Lifeline is a federal benefit and willfully making false statements to obtain the benefit can result in fines, imprisonment, de-enrollment, or being barred from the program. Only 1 Lifeline service is available per household. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses. A household is not permitted to receive Lifeline benefits from multiple providers. Violation of the 1-per-household limitation is a violation of the Federal Communications Commission (FCC) rules and will result in the subscriber's de-enrollment from the program. Lifeline is a non-transferable benefit, and the subscriber may not transfer his or her benefit to any other person.

You may qualify for federal Lifeline benefits if your household income is at or below 135% of the Federal Poverty Guidelines (FPG), or you participate in any of these programs:

- Medicaid (not Medicare)
- Supplemental Nutrition Assistance Program (SNAP or food stamps)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (FPHA)
- Veterans and Survivors Pension Benefit

If you live on Tribal lands, you could qualify for Enhanced Lifeline support if you meet the above requirements or participate in any of these programs:

- Bureau of Indian Affairs (BIA) General Assistance
- Tribal Temporary Assistance for Needy Families (Tribal TANF)
- Tribal Administered Head Start (meeting income qualifying standards)
- Food Distribution Program on Indian Reservations (FDPIR)

Customers seeking to qualify for program benefits under the income-based standards are required to provide written documentation of their household income.

Please note: You're responsible for notifying us within 30 days of learning that you no longer meet the program requirements.

Program restrictions

Lifeline is a government assistance program. The service is non-transferable. Only eligible consumers may enroll in the program, and the program is limited to one discount per household.

All subscribers will be required to demonstrate eligibility based on either (1) household income at or below 135% of Federal Poverty guidelines for a household of that size; or (2) the household's participation in one of the federal assistance programs.

Program eligibility documents include:

- Current or prior year's statement of benefits from a qualifying state, federal, or Tribal program
- A notice letter of participation in a qualifying state, federal, or Tribal program
- Program participation documents (like a copy of your SNAP or Medicaid card)
- Other official document showing your participation in a qualifying state, federal, or Tribal program

Income eligibility documents include:

- Prior year's state, federal, or Tribal tax return
- Paycheck or current income statement from an employer
- Social Security statement of benefits
- Veterans Administration statement of benefits
- Retirement or pension statement of benefits
- Unemployment or Worker's Compensation statement of benefits
- Federal or Tribal notice letter of participation in General Assistance
- Divorce decree, child support award, or other official document containing income information for at least 3 months

Signing up

The Oregon Lifeline can help you with your phone bill. If you receive one of the qualifying benefits listed above, you can receive the current reduction of up to \$15.25 off your phone bill. Complete the Oregon Lifeline form or call the Public Utility Commission (PUC) at **800.848.4442**, Monday through Friday, from 9 a.m. to 4 p.m. Pacific Time for an application. Mail or fax the completed application to:

**Public Utility Commission
Oregon Lifeline
PO Box 2148
Salem, OR 97308**

**Fax: 877.567.1977
Call: 800.848.4442
TTY: 800.648.3458
Email: puc.rspf@puc.oregon.gov**

You can also complete an application online at www.lifeline.oregon.gov.

If you have questions, please call a Lifeline representative at **800.377.9450**, Monday through Friday, from 8 a.m. to 8 p.m. ET.

If you are a survivor of domestic violence, please call **800.983.4428** or go to www.att.com/survivorhelp to request line separation.

Your phone's display doesn't indicate the rate you will be charged. Please review the coverage map for areas included or excluded in your plan. The coverage map may be found at att.com/coverageviewer or at your nearest AT&T store.

**The night and weekend periods are from 9 p.m. to 6 a.m. from Monday to Friday, and all day on Saturdays and Sundays. The airtime minutes used in long distance calls to the United States will be discounted from the plan. Originating international long distance calls won't be allowed. The off-network roaming cost is \$0.25 per minute and airtime minutes used will be discounted from minutes included in the plan. International roaming is not available. Rollover Minutes[®] aren't available. The airtime minutes used in excess of the ones included in the plan will be charged at \$0.25 per minute. These are government programs that make discounts on telecommunications services available to eligible consumers.

AT&T Mobility is offering these programs in limited locations. To determine if Lifeline is available from AT&T Mobility at your principal residence, please contact our Lifeline Customer Service Representative at 800.377.9450.

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