Turbo Hotspot® 3

AT&T

Quick Start Guide

What's in the box?

- Turbo Hotspot® 3 Hotspot
- AT&T PREPAID℠ SIM Card
- Power Adapter
- USB Type-C Cable
- 3,000mAh Battery (Removable)
- Safety Information Guide

More Information

Manage Your Account with myAT&T
- On the web: **att.com/myATT**

Compatible device and online account required. Data and messaging rates may apply for download and app usage.

Need More Help?
- On the web: **att.com/DeviceHowTo**

Give us a Call
- 611 from any AT&T wireless phone
- 800.331.0500 or prepaid 800.901.9878

Activate Your Account

Online

On a device connected to the internet, go to **att.com/activateprepaid** *to pick a data plan and activate.*

By Phone

Call 877.426.0525 to activate your account.

Your Account Password
- Your mobile hotspot will be assigned a wireless number.
- You'll receive an SMS with a link to set up your account password. You can also visit **att.com/myprepaid** and select the New User/Forgot Password link.
- You will need this password to manage your account.

Pay Your Way

Make a Payment with a refill card, or use a debit/credit card. (if not added during activation)

Note: To begin using service, please be sure to make a payment to cover the plan you selected. If you do not make a payment to your account within 26 days of activation, your account will be canceled.

Mobile Hotspot Set Up/SIM Insert

1. Remove back cover and take the battery out.
2. Remove the SIM card from the outer card.
3. Locate the SIM card slot. Hold SIM so that the cut corner is at the top and gold contacts are facing downward. Insert SIM by pressing down on the clip and sliding into the SIM slot.
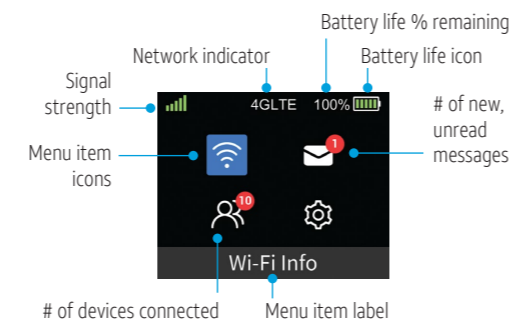
SIM Slot
Clip
SIM Card
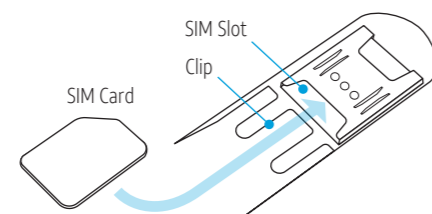
4. Insert the battery. Install the back cover, the arrow on the back cover points downward and aligns to the notch.
5. Charge device fully using in-box charger/cable.

Removing Your SIM Card
1. Remove back cover and take the battery out.
2. Push down on the plastic clip in front of the SIM card, while sliding the SIM card out of its slot.

WARNING! *To avoid any damage to your device, only use the standard Nano-SIM card provided.*

Home Screen Layout

Battery life % remaining
Network indicator
Battery life icon
Signal strength
4GLTE 100%
# of new, unread messages
Menu item icons
# of devices connected
Menu item label
Wi-Fi Info

Wi-Fi Protected Setup (WPS)

Connect securely without having to manually input the Wi-Fi password.

1. Open the Wi-Fi network manager on your Wi-Fi enabled device.
2. Find your mobile hotspot's Wi-Fi network (SSID).
3. Activate the WPS connection on your device by pressing and holding the **Navigation Key** on your device then waiting until connected to the network. "WPS Activating" will display when activated successfully.
4. "WPS Success" will display to confirm connection.

Your New Mobile Hotspot

Navigation Key
Power/Select Key
USB Type-C Charging Port
LCD Home Screen

Button Navigation

Navigating and Selecting Menu Items
- Click the **Navigation Key** to move the highlight over to the next menu item.
- Click the **Power/Select Key** to select the desired menu item and enter into its page.
- To get back to the home screen, continue to click the **Navigation Key** until the blue highlight is over the Back Home Icon and then click **Power/Select Key** to go back the Home Screen.

Navigation Key
Power/Select Key

Online WebUI Manager

Access the online WebUI to manage your mobile hotspot's settings, features and controls.

1. Open a web browser on a computer or Wi-Fi enabled device that is connected to the mobile hotspot's Wi-Fi network.
2. Enter **http://hotspot.webui (or http://192.168.1.1)** in the address bar of the browser.
3. Enter WebUI password and select **Login**. The admin password for the online WebUI is "**admin**". You will need to create a new WebUI password the first time logging on using the "admin" password.

Note: A new password must have a minimum of 8 characters.

Please create a new password for the WebUI manager login.

New Password
Re-enter New Password
Save

Reading Messages

The message icon on the Home Screen will indicate when a new message is received.

1. Navigate to the "New Messages" page to view a list of unread SMS messages sent to the hotspot.
2. Use the **Navigation Key** to scroll and highlight a message. Text will auto-scroll horizontally to show the full message.
3. To view a message on a full page, highlight the desired message and click the **Power/Select Key** to open.
4. For multi-page messages, use the **Navigation Key** to highlight the Next Page icon. Click the **Power/Select Key** to scroll to the next page to continue reading the message.

Note: 5 messages are listed per page. A maximum of 50 messages can be saved on the device. Once a message has been opened, it will be considered "read" and will be removed from the New Message list. The message can still be accessed via WebUI Manager.

Connecting to the Internet

1. Turn on your mobile hotspot by pressing and holding the **Power/Select Key** for 3 seconds.
2. Open the Wi-Fi network manager on your computer, smartphone, tablet, or Wi-Fi enabled device.
3. Use the **Navigation Key** to select the "Wi-Fi Info" page. Find and select your mobile hotspot's Wi-Fi network (SSID) named "**Turbo_XXXX**" for the 2.4GHz Wi-Fi network or "**Turbo_5GHz_XXXX**" for the 5GHz Wi-Fi network.
4. Connect by entering the password shown on your mobile hotspot's display.
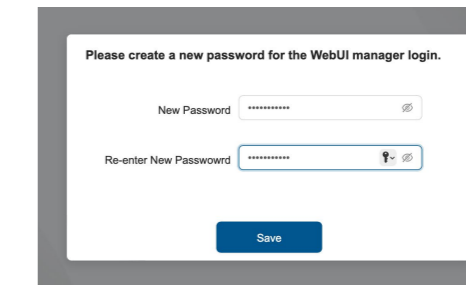5. Launch your browser.

Note: Wi-Fi network name and Wi-Fi network password can be changed in the online WebUI under Wi-Fi Basic Setting.

Change Wi-Fi Name & Password

1. Make sure the device is connected to the hotspot's network.
2. Open a browser on your device and go to the **Online WebUI Manager (http://hotspot.webui or http://192.168.1.1)**.
3. Go to the "Wi-Fi Basic Settings" Page (Under the Wi-Fi section on the navigation bar).
4. Input new Wi-Fi Network Name and/or Wi-Fi Network Password in the corresponding network you want to change (2.4GHz or 5GHz networks).
5. Hit **Save**.

Note: When you save a new network name and/or password, the hotspot networks will restart and disconnect all current connections to the hotspot. The current WebUI session will also end. Reconnect to the hotspot using the newly saved credentials.

Manage Your Account

Check your balance, buy a data add-on, make a payment and more.

- Visit **att.com/myprepaid** or dial 800.901.9878.

Renew Your Plan
- Your plan automatically renews on your payment due date. To ensure continuous service, be sure to have enough balance in your account to cover your monthly charge.
- If you need more data before your plan renews, you can purchase a data add-on.

Make a Payment to Your Account
- AutoPay is an easy option that keeps your account active while keeping you in charge. You can use a credit or debit card and the amount you owe will automatically be charged.
- Use a credit/debit card for a one-time payment.
- To make a payment with an AT&T PREPAID℠ refill card, visit **att.com/myprepaid** or call 800.901.9878. Prepaid cards are also available at retail locations nationwide.