

# AT&T *amiGO* Jr™ WATCH



User Guide

# Contents

---

|  |           |
|--|-----------|
| <b>Getting started</b> . . . . .       | <b>5</b>  |
| Get to know your watch . . . . .       | 5         |
| Charge your watch . . . . .            | 7         |
| Replacing the watch band . . . . .     | 8         |
| Set up your device . . . . .           | 9         |
| Home screen . . . . .                  | 14        |
| Apps . . . . .                         | 20        |
| <b>Call</b> . . . . .                  | <b>22</b> |
| Making a voice call . . . . .          | 22        |
| Making a video call . . . . .          | 23        |
| Making an Emergency/SOS call . . . . . | 24        |
| Receiving a call . . . . .             | 26        |
| Call options . . . . .                 | 26        |
| <b>Messages</b> . . . . .              | <b>27</b> |
| Sending a message . . . . .            | 27        |
| Receiving a message . . . . .          | 29        |
| Delete a message . . . . .             | 29        |
| <b>Camera</b> . . . . .                | <b>30</b> |
| Taking a selfie . . . . .              | 30        |
| Recording a video . . . . .            | 31        |
| <b>Gallery</b> . . . . .               | <b>32</b> |
| <b>Alarm</b> . . . . .                 | <b>33</b> |
| <b>Timer</b> . . . . .                 | <b>34</b> |
| <b>Stopwatch</b> . . . . .             | <b>35</b> |
| <b>Step counter</b> . . . . .          | <b>36</b> |
| <b>Calculator</b> . . . . .            | <b>37</b> |
| <b>Sound recorder</b> . . . . .        | <b>38</b> |

|                                  |           |
|----------------------------------|-----------|
| <b>Settings</b> .....            | <b>39</b> |
| Data sharing .....               | 39        |
| Wi-Fi .....                      | 39        |
| Airplane mode .....              | 39        |
| Bluetooth .....                  | 40        |
| Device .....                     | 40        |
| Accessibility .....              | 41        |
| Emergency alerts .....           | 42        |
| Software updates .....           | 42        |
| About .....                      | 43        |
| <b>Specifications</b> .....      | <b>44</b> |
| <b>Safety information.</b> ..... | <b>46</b> |
| <b>Warranty</b> .....            | <b>59</b> |

# Introduction

Thank you for purchasing your new AT&T amiGO Jr. Watch™. The following topics explain how best to use this guide to get the most out of your watch.

Before using your watch, read the Safety Information Guide that came with your device thoroughly for proper usage.

Note that most descriptions in this guide are based on your watch's configuration at the time of purchase. Some operation descriptions may be simplified.

Screens and images used in this User Guide are sample images only and are subject to change.

# Getting started

---

## Get to know your watch



| Part                          | Description   |
|-------------------------------|---|
| <b>Camera</b>                 | Take pictures and record videos while facing the screen.  |
| <b>Speaker</b>                | Listen to calls, audio and video recordings.  |
| <b>Touch screen</b>           | <ul style="list-style-type: none"> <li>• View information needed to operate your watch.</li> <li>• Access your watch's features and applications.</li> </ul>  |
| <b>Watch band</b>             | Adjust the watch band for a comfortable fit.  |
| <b>Power button</b>           | <ul style="list-style-type: none"> <li>• Press and hold to turn the device on or off.</li> <li>• When screen is off, press to turn the screen on.</li> <li>• When screen is on, press to go back to home screen.</li> </ul>                     |
| <b>SOS button</b>             | <p>Press and hold to enter SOS mode, where you can:</p> <ul style="list-style-type: none"> <li>• Make a call to your primary guardian.</li> <li>• Make an emergency 911 call.</li> <li>• Send SOS messages to your primary guardian.</li> </ul> |
| <b>Magnetic charging pins</b> | Place your watch on the charging dock and ensure the magnetic charging pins align.  |
| <b>Microphone</b>             | Transmit your voice electronically for a call and voice recording.  |

## Charge your watch

Please charge your watch fully before use.

1. Place your watch on the charging dock and ensure that the magnetic charging pins on the back of the watch align the contacts on the charging dock.
2. Connect one end of the USB cable to the USB port located on the bottom of your charging dock.
3. Connect the other end of the USB cable to the power adapter and connect the power adapter to an electrical outlet.



# Replacing the watch band

1. Pull the release knob in the opposite direction and hold to remove the watch band.



2. To install the watch band, first insert the pin (the opposite side of the release knob) into the pin hole on your AT&T amiGO Jr. Watch™, then pull the release knob and align the other end of the pin with the hole on your watch. Lastly, release the knob to lock the wristband in place.



# Set up your device

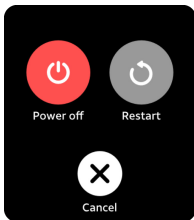
## Turn your watch on/off

To turn your watch on, press and hold the **Power** button until the screen lights up.

Press and hold



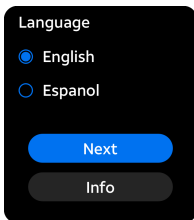
To turn your watch off, press and hold the **Power** button then tap **Power off**.



## Set language

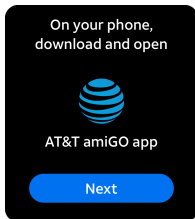
Once your watch has turned on, you will see the language selection screen. Select a language and tap **Next** to continue.

You can also tap **Info** on language selection screen to view your watch's detailed information, such as Device name, IMEI, EID, etc.



## Download and install the AT&T amiGO app

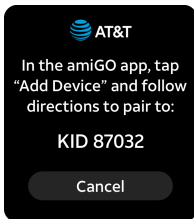
After language selection screen, device will instruct you to download the AT&T amiGO app on the primary guardian phone. You can download the app from the Google Play Store or Apple App Store. To launch, scan this code with your phone camera:



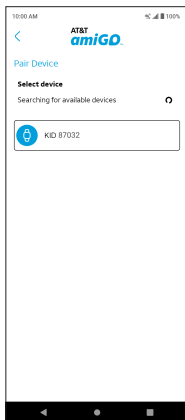
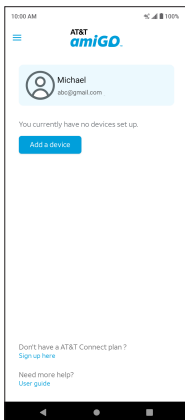
Follow the prompts in the app to create an account and sign in.

## Pair your watch to your phone

On your watch, tap **Next** to enter the device discoverable screen where you can find your watch's name for Bluetooth pairing.

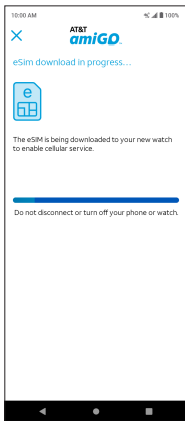


Open the amiGO app on the parent device, tap **Add a device**, and select the name that matches your watch to pair using Bluetooth.



## eSIM set up

After your watch and AT&T amiGO app are successfully connected, follow the on-screen instructions on the AT&T amiGO app to download and activate your eSIM to start receiving cellular service for your watch.



If a watch plan has not previously been added to your AT&T account, you'll be guided through the process of purchasing one.

## Continue to setup

When eSIM is activated successfully on your watch, you can continue to set up on the amiGo app, such as filling the wearer's profile, inviting guests to monitor location, receive alerts, etc.

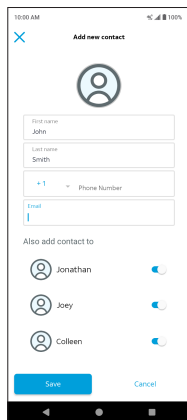
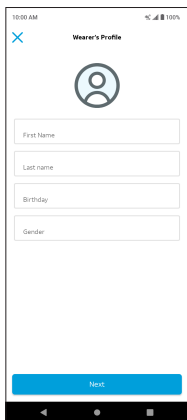
### Complete the wearer profile

Fill your wearer's profile, such as name, birthday, gender, and profile picture.

### Invite additional users

Add an additional contact or invite a friend or family member to communicate with the wearer, monitor location, receive alerts, and more.

You will also have the chance to add additional contacts in the app after setup.





After filling the wear's profile in amiGO app, your watch will enter home screen.












## Home screen




### Status & notification bar

View device status and notifications in the Status & notification bar at the top of the screen.

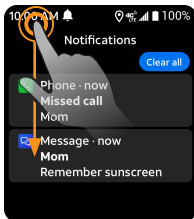
| Icon  | Status/Notification  |
|---|----------------------|
|  | Bluetooth® connected |
|  | Wi-Fi® active        |

|   |                                |
|---|--------------------------------|
|   | Silent mode on                 |
|  | Network signal strength (full) |
|  | 4G LTE data service            |
|  | Airplane mode on               |
|  | Battery charging               |
|  | Battery status (full charge)   |
|  | Battery saving mode on         |
|  | School mode on                 |
|  | Alarm set                      |
|  | New notification               |
|  | Data sharing on                |

## Notification panel

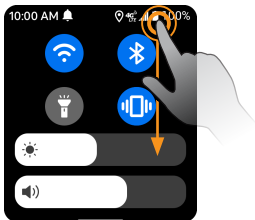
When new unread notifications arrive, you will see  on the left side of the status bar.

To view the details of these notifications, you can swipe down from the left side of the status bar to enter Notification panel to view more.



## Quick settings panel

Swipe down from the right side of the status bar to enter Quick settings panel.








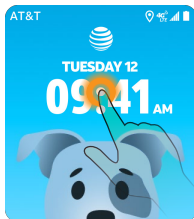


## Watch face customization

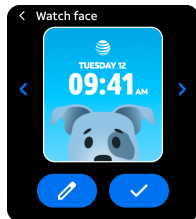
### Apply the preset wallpapers

Your watch is preloaded with a variety of wallpapers and watch faces to choose from.

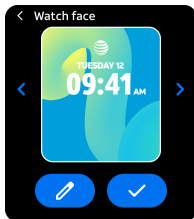
1. Press and hold on the Home screen for 3 seconds to enter watch face screen.
2. Swipe left/right or tap left arrow < or right arrow > to select desired wallpaper.
3. After selecting the wallpaper, tap  to enter edit screen.
4. On edit screen, swipe left/right or tap left arrow < or right arrow > to select watch face style, and swipe up/down or tap white  or black  to set your watch face color.
5. When done, tap  to save and go back to watch face screen.
6. Tap  to save and go back to Home screen.



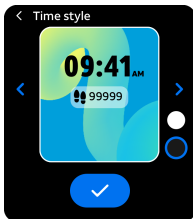
Home screen



Edit watch face












Select wallpaper

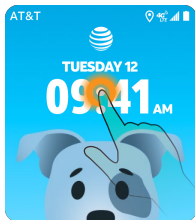


Select style/color

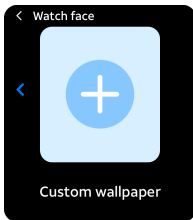
## Apply your own wallpapers

You can also utilize your own image as the wallpaper.

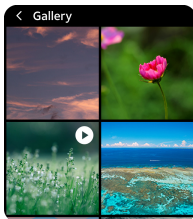
1. Press and hold on the Home screen to enter watch face screen.
2. Swipe left or tap right arrow  till you see **Custom wallpaper** screen.
3. Tap  to go to **Gallery** to select your image and set as wallpaper.
4. After selecting the wallpaper, tap  to enter edit screen.
5. On edit screen, swipe left/right or tap left arrow  or right arrow  to select watch face style, and swipe up/down or tap white  or black  to set your watch face color.
6. When done, tap  to save and go back to watch face screen.
7. Tap  to save and go back to Home screen.



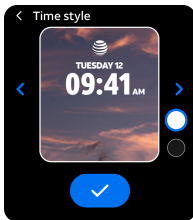
Home screen



Add wallpaper



Select wallpaper



Select style/color

## Use the touch screen

Your watch's touch screen lets you control actions through a variety of touch gestures.



### Tap

Tap or touch with your finger to type characters into the on-screen keyboard, select and open applications and settings, or press on-screen buttons.



### Touch and hold

Touch and hold on the Home screen for 3 seconds to enter watch face customization screen.



### Swipe right

Quickly drag your finger from left to right horizontally across the screen to go back the previous screen.

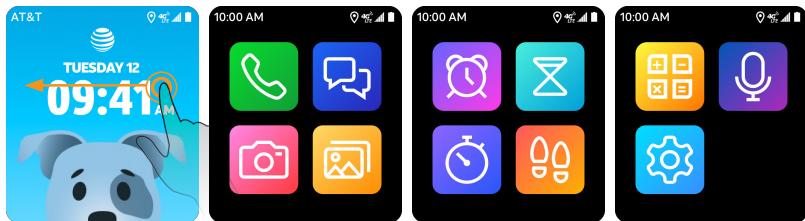






### Swipe left








Quickly drag your finger from right to left horizontally across the screen to view more screens.

# Apps

From Home screen, swipe from right to left to access Apps screens.










| App   | Function/Service  |
|---|---|
|  <b>Call</b>    | Place and receive voice and video calls, view contacts, and make emergency 911 calls. |
|  <b>Message</b> | Send and receive text, voice, and video messages.                                     |
|  <b>Camera</b>  | Take pictures and videos.   |
|  <b>Gallery</b> | Manage your photos and videos.  |

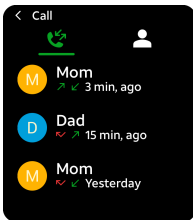
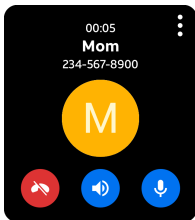
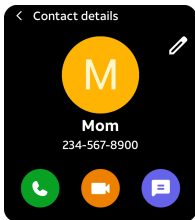
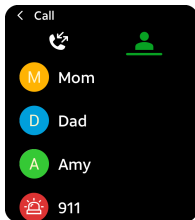
| App  | Function/Service  |
|--|---|
|  <b>Alarm</b>          | Create reminders or notifications at specified times.                       |
|  <b>Timer</b>          | Create a timer and count down.  |
|  <b>Stopwatch</b>      | Measure elapsed time with precision and record individual lap times.        |
|  <b>Step counter</b>   | Count your steps for the day and week.                                      |
|  <b>Calculator</b>     | Perform basic mathematical calculations.                                    |
|  <b>Sound Recorder</b> | Record sounds and play them back.   |
|  <b>Settings</b>       | Adjust options, personalize your device, view device information, and more. |

# Call








## Making a voice call

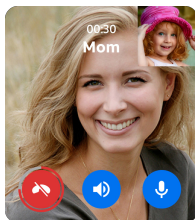
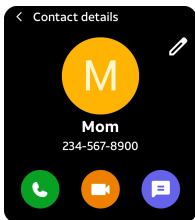
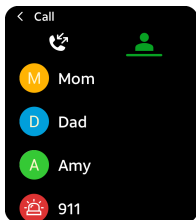
1. From the home screen, swipe from right to left to access Apps screen.
2. Tap  to access **Call** app and tap the contact you want to call. You can tap  on the top right corner of the screen to change the contact's avatar.
3. Tap  to make a voice call.
4. To adjust volume, tap . To mute the call, tap .
5. To end the call, tap .
6. To view the call log, go to  tab.



Note: Your watch can only make and receive calls from phone numbers on your child's Contact List. You can manage the Contact List in the AT&T amiGO app (**Menu**  > **All contacts**).

# Making a video call


1. From the home screen, swipe from right to left to access Apps screen.
2. Tap  to access **Call** app and tap the contact you want to call.
3. Tap  to make a voice call.
4. To adjust volume, tap . To mute the call, tap .
5. To end the call, tap .

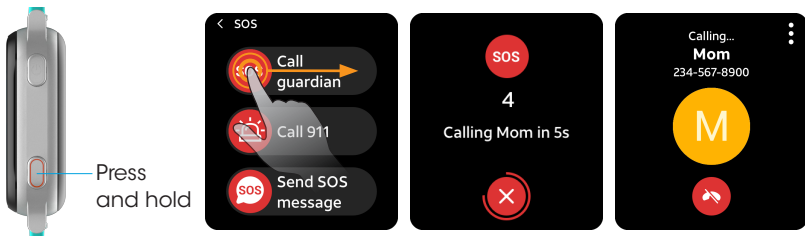


Note: There is a 3 minute time-duration limit set on video calls to prevent the device from overheating. The video call will end automatically when the time-duration limit has passed.

# Making an Emergency/SOS call




## Making a SOS guardian call

1. Press and hold the **SOS** button on the right side of the watch to access SOS screen.
2. Drag  to the right side to make a SOS guardian call.
3. After a 5-second countdown, your call is launched.



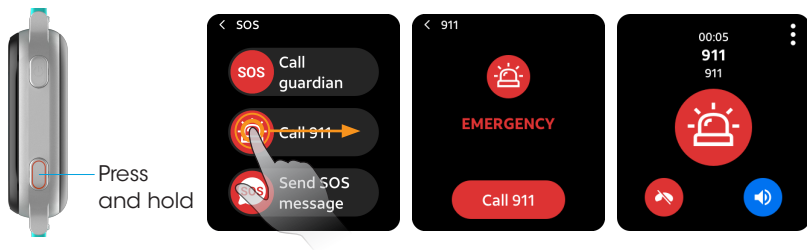
Note: SOS guardian call will only call the phone number of primary guardian.

## Making a 911 call

1. Press and hold the **SOS** button on the right side of the watch to access SOS screen.
2. Drag  to the right side to make a 911 call.
3. Tap  to confirm and after a 5-second countdown the call is launched.
4. To adjust volume, tap .





5. To end the call, tap .




**Note:** SOS features may not be available until after initial setup has been fully completed and the watch has active service.

You can also make a 911 call from **Call** app.

1. From the home screen, swipe from right to left to access Apps screen.
2. Tap  to access **Call** app and tap  **911** to make the call.



## Send a SOS message


1. Press and hold the **SOS** button on the right side of the watch to access SOS screen.
2. Drag  to the right side to send SOS message to the primary guardian.
3. After a 5-second countdown, your SOS message is sent.
4. The guardian will then receive a message notification on his/her phone that the child needs assistance.

## Receiving a call


The Incoming Call screen is displayed when a call is received, along with the caller's contact photo, name and number. You can press the **Power** button to mute the ringer.




- To answer the call, tap .
- To reject a call, tap .

A notification appears on screen for any missed calls. Missed calls will also be logged in **Call log**  tab.

## Call options

Following options are available when you tap  at the top right corner of the in-call screen.

- **Dialpad:** Enter 0 ~ 9 digits, or \*, # symbols.
- **Switch to RTT:** Switch the call to a Real-Time Text call.



When a Bluetooth earphone connected to your watch, a  icon will appear on the top left corner of the in-call screen. You can tap it to switch between Bluetooth and Speaker modes.



# Messages

Send and receive text, voice, and video messages.








## Sending a message

1. From the home screen, swipe from right to left to access Apps screen.
2. Tap  to access **Messages** app.
3. Tap  and select the contact you want to message to start a new chat, or tap an existing message thread.



**NOTE:** Your watch can only send messages to contacts who are invited to use and have installed the AT&T amiGO app. You can manage the Contact List in the AT&T amiGO app (**Menu ≡ > All contacts**).

4. From the bottom bar, you can select a message type you want to send.

| Icon  | Description   |
|---|---|
|  | Enter and send a text message.                      |
|  | Select a preset message to send.                    |
|  | Record a voice message to send.                     |
|  | Record a video to send.                             |
|  | Take a photo to send.                               |
|  | Select a emoji to send.                             |
|  | Select an image or video from your gallery to send. |

5. For text, voice, video, and image messages, when drafted, there will be a preview screen for your confirmation.

6. When confirmed, tap  to send.

## Receiving a message

When you received a new message, a blue dot ● will appear on the right side of the message thread.

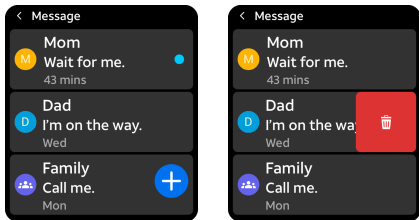
Tap the thread to read the message.

**NOTE:** Your watch can only receive messages from contacts who are invited to use and have installed the AT&T amiGO app. You can manage the Contact List in the AT&T amiGO app (**Menu** ≡ > **All contacts**).

## Delete a message

### Delete a single message thread

1. Slide the thread from right to left till you see a trash 🗑️ icon.
2. Tap 🗑️ and then tap **Delete** to delete the message thread.



### Auto-delete messages




You can set the auto-delete frequency as **off**, **60 days**, or **90 days**, via **Settings** > **Device** > **Message auto-deletion**.

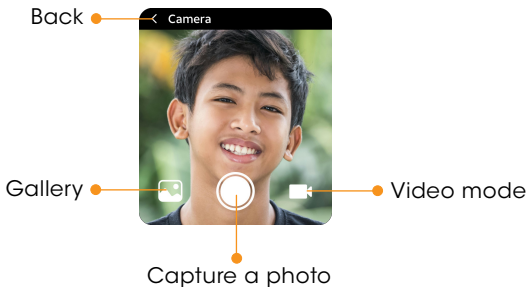
# Camera



Take a selfie and record a video.





## Taking a selfie

1. From the home screen, swipe from right to left to access Apps screen.
2. Tap  to access **Camera** app.
3. Tap  to take a selfie.
4. Tap  to go to Gallery to view the photo you've taken.



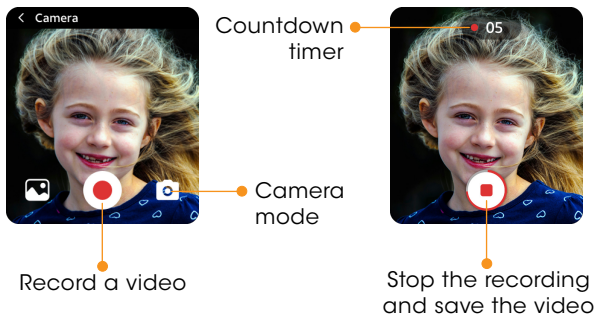
**Note:** You can also access the Camera app by swiping from left to right from the Home screen.

# Recording a video

1. From the home screen, swipe from right to left to access Apps screen.
2. Tap  to access **Camera** app.
3. Tap  to switch Video mode.
4. Tap  to record a video.
5. Tap  to stop recording and save your video.

The maximum length of a video you can record is 20 seconds. When the time limit reached, the recording will be stopped and saved automatically. There is a countdown timer on top of the middle screen for your reference.

6. Tap  to go to Gallery to view the video you've taken.








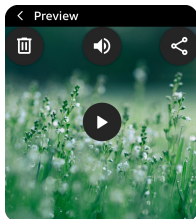
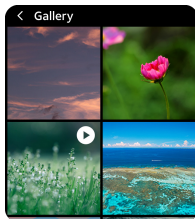


# Gallery

---

View and organize your photos and videos.

1. From the home screen, swipe from right to left to access Apps screen.
2. Tap  to access **Gallery** app.
3. Tap a photo or video to preview. You can tap the screen twice to zoom in or out on a photo or video.
4. You can tap  to delete the photo or video, and tap  to share the photo or video via Messages.
5. You can tap  to play the video, and tap  to adjust the video playback volume.









You can set a Gallery photo as the watch face wallpaper, see ["Apply your own wallpapers" on page 18](#) for details.

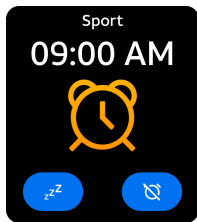
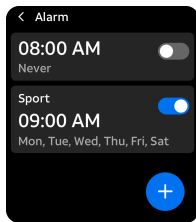


# Alarm



Create reminders or notifications at specified times.

1. From the home screen, swipe from right to left to access Apps screen.
2. From Apps screen, swipe left and tap  to access **Alarm** app.
3. Tap  to add a new alarm.
4. On alarm edit screen, you can enter the label, set the time, select repeat days, and turn vibration on or off.
5. When done, tap  to save the alarm. You can also tap  to delete the alarm.
6. When alarm rings and/or vibrates at the set time, you can tap  to snooze for 5 minutes, or tap  to turn the alarm off.









Note: Alarm tone can be set via **Settings > Device > Sound > Alarm tone**.

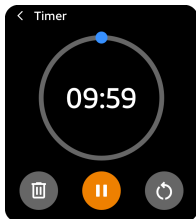
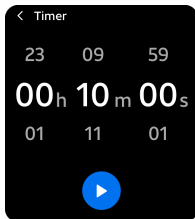


# Timer

---

Create a timer and count down.







1. From the home screen, swipe from right to left to access Apps screen.
2. From Apps screen, swipe left and tap  to access **Timer** app.
3. Swipe up and down to set the hour, minute, and second.
4. When finished, tap  to start the timer.
5. Tap  to pause the timer, tap  to again to resume the timer.
6. Tap  to delete the timer, tap  to reset to the original time you've set.

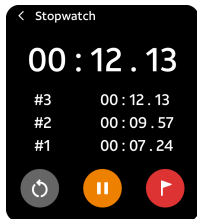
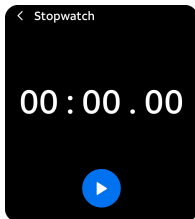


# Stopwatch



Measure elapsed time with precision and record individual lap times..


1. From the home screen, swipe from right to left to access Apps screen.
2. From Apps screen, swipe left and tap  to access **Stopwatch** app.
3. Tap  to start the stopwatch.
4. Tap  to pause the time, tap  to again to continue.
5. When the Stopwatch is active, tap  to record the lap.
6. Tap  to reset the stopwatch and clear lap times.

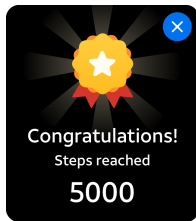
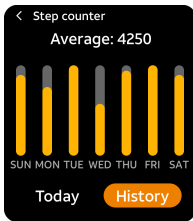
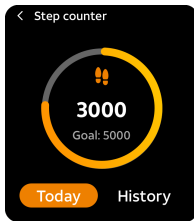





# Step counter

Count your steps for the day and week.

1. From the home screen, swipe from right to left to access Apps screen.
2. From Apps screen, swipe left and tap  to access **Step counter** app.
3. You can view today's steps you've achieved and the goal you've set via AT&T amiGO app.
4. To view history, tap **History**.
5. When your steps reached the goal, a congratulations screen will appear.



To set the goal, follow the below steps:





1. Open AT&T amiGO app on your phone, tap  to access menu list.
2. Tap **Health Center**.
3. Select the child you want to set goal for, then tap **Steps goal**.

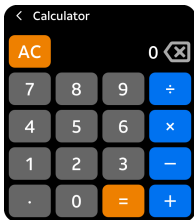


# Calculator

---

Perform basic mathematical calculations.










1. From the home screen, swipe from right to left to access Apps screen.
2. From Apps screen, swipe left twice and tap  to access **Calculator** app.
3. Enter numbers using the keypad.
4. Choose the mathematical operation to be performed (add, subtract, multiply, or divide).
5. Tap  to delete the current entry, or tap  to clear all.
6. Tap  to solve the equation.

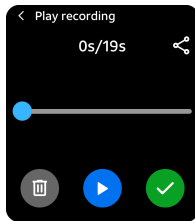
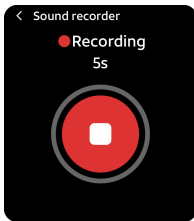
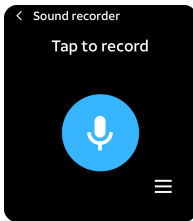




# Sound recorder

Record sounds and play them back.

1. From the home screen, swipe from right to left to access Apps screen.
2. From Apps screen, swipe left twice and tap  to access **Sound recorder** app.
3. On ready screen, tap  to start the recording. Tap  to stop and save the recording. You can tap  to view the voice recording list you've saved.
4. When recording is finished, tap  to start the playing, and tap  to pause the playing.
5. Tap  to delete the recording file, tap  to go back to ready screen.
6. You can tap  to share the recording via Messages.






# Settings

---

Adjust options, personalize your device, view device information, and more.

1. From the home screen, swipe from right to left to access Apps screen.
2. From Apps screen, swipe left twice and tap  to access **Settings** app.

## Data sharing

Your location and user data is shared with approved users of the amiGO app. For further information, please visit [att.com/privacy](http://att.com/privacy) for details.

## Wi-Fi

Turn Wi-Fi on whenever you are in range of a wireless network to connect to the internet.

**Note:** This device uses cellular data for certain services, applications and functions. If not connected to Wi-Fi, standard data charges will apply. Please connect to a Wi-Fi network to limit data charges.

## Airplane mode

Turn Airplane mode on to disable all connectivity such as phone calls, Wi-Fi, Bluetooth, and more.

## Bluetooth

Bluetooth allows your watch to connect with other Bluetooth-supported headsets within close range.

## Device

### Sound

- **Volume:** Adjust the device volume.
- **Ring vibration:** Enable or disable vibration for ringing.
- **Notice vibration:** Enable or disable vibration for notifications.
- **Phone ringtone:** Select a ringtone for incoming phone calls.
- **Notification sound:** Select the default notification sound.
- **Alarm tone:** Select the default alarm tone.

### Display

- **Brightness level:** Drag the slider to adjust the brightness level.
- **Watch face:** Customize your watch face. See [\*"Watch face customization"\*](#) [\*on page 17\*](#) for details.
- **Screen timeout:** Set the amount of time before the screen goes to sleep.
- **Font size:** Set your font size as Default or Large.
- **Raise to Wake:** Enable or disable Raise to Wake function.

### Languages

Select the preferred language, English or Spanish.



## Date & time

- **Auto date & time:** Enable/disable time and date Auto Sync.
- **Set date:** Manually set the device's date.
- **Set time:** Manually set the device's time.
- **24-hour format:** Enable or disable the 24-hour time format.

## Storage

View the amount of free space, media file storage, and system storage on your device.

## Message auto-deletion

Turn off message auto-deletion, or set auto-deletion frequency as 60 days or 90 days. You can also delete message manually one by one, see [\*"Delete a message" on page 29\*](#) for details.

## Accessibility

- **RTT call button:** Real-Time Text can be used by people with hearing or speech impairments to communicate via text while on a voice call. You can set RTT visibility to be Visible during calls or Always visible.
- **Color correction:** Enable or disable color correction.
- **Color inversion:** Enable or disable color correction.
- **Power button ends call:** Enable ending calls by pressing the **Power** button.
- **Touch feedback:** Enable or disable vibration for touch.
- **High contrast text:** Enable or disable color correction.

## Emergency alerts

- **Allow alerts:** Receive wireless emergency alert notifications.
- **National alerts:** National warning messages. Can't be turned off.
- **Extreme threats:** Enable to receive extreme threats to life and property.
- **Severe threats:** Enable to receive severe threats to life and property.
- **AMBER alerts:** Enable to receive AMBER alerts (child abduction emergency bulletins).
- **Public safety messages:** Enable to receive public safety messages (recommended actions that can save lives and property).
- **State and local tests:** Enable to receive test messages from state and local authorities.
- **Alert reminder:** Set alert reminder.
- **Vibration:** Enable vibration when receiving an alert.
- **Spanish:** Enable to receive emergency alerts in Spanish when possible.
- **Emergency alert history:** View all the alerts you've received before.

## Software updates

Install the latest software updates on your device to keep it running smoothly.

To check for software updates, go to **Settings** > **Software Update** > **Check for update**. Follow the instructions to update device software.

[Note: It is recommended to connect to a secure Wi-Fi before searching for updates.](#)

# About

- **Device name:** View your device's display name.
- **Phone number:** Display your phone number.
- **SIM status:** View your SIM status information, such as the Network, Phone number on SIM, Mobile network state, etc.
- **Model & hardware:** View your device model and hardware information.
- **IMEI:** View your IMEI.
- **Bluetooth address:** View your Bluetooth address.
- **Software version:** View your device's software version.

# Specifications

The following tables list your device's and battery's specifications.

## Device specifications

| Specification                  | Description                                |
|--------------------------------|--|
| <b>Weight</b>                  | Watch: 37.7g<br>Watch (With strap): 50.5g  |
| <b>Continuous talk time</b>    | Up to 3.65 hours                           |
| <b>Continuous standby time</b> | Up to 106.38 hours                         |
| <b>Charging time</b>           | 2 hours                                    |
| <b>Dimensions (L x W x H)</b>  | Approx. 46.29 x 40.64 x 14.38 mm           |
| <b>Display</b>                 | 1.4" Gorilla Glass 3, 320 x 360 resolution |
| <b>Processor</b>               | 2.0 GHz, Quad-core, Qualcomm SDW4100       |
| <b>Cameras</b>                 | Front camera: 2MP                          |
| <b>Memory</b>                  | 1 GB RAM / 8 GB ROM                        |
| <b>Communication speed</b>     | 4G LTE: B2, 4, 5, 12, 66                   |
| <b>Software version</b>        | AOSP                                       |

## Battery specifications

| Item     | Description                      |
|----------|----------------------------------|
| Voltage  | 3.8 V                            |
| Type     | Lithium-Ion (non-removable)      |
| Capacity | Typical: 520mAh<br>Rated: 500mAh |

## Licenses

Gorilla® Glass 3 is a registered trademark of Corning Incorporated.

The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by its affiliates is under license. Other trademarks and trade names are those of their respective owners.

The Wi-Fi Logo is a certification mark of the Wi-Fi Alliance.

## Copyright information

All trademarks are the property of their respective companies.

# Safety information

---

The topics in this section will introduce how to use your device safely.

## **Please read before proceeding**

THE DEVICE IS NOT FULLY CHARGED WHEN YOU TAKE IT OUT OF THE BOX. DO NOT ATTEMPT TO REMOVE THE BACK COVER OR BATTERY.

## **Important health information and safety precautions**

When using this product, the safety precautions below must be taken to avoid possible legal liabilities and damages. Retain and follow all product safety and operating instructions. Observe all warnings in the operating instructions on the product. To reduce the risk of bodily injury, electric shock, fire, and damage to the equipment, observe the following precautions.

### **Electrical safety**

This product is intended for use when supplied with power from the designated battery or power supply unit. Other usages may be dangerous and will invalidate any approval given to this product.

### **Safety precautions for proper grounding installation**

**Warning: Connecting to improperly grounded equipment can result in an electric shock to your device.**

This product is equipped with a USB cable for connecting with desktop or notebook computers. Be sure your computer is properly grounded (earthed) before connecting this product to the computer. The power supply cord of a desktop or notebook computer has an equipment grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

## Safety precautions for power supply unit

### Use the correct external power source

A product should be operated only from the type of power source indicated on the electrical ratings label.

If you are not sure of the type of power source required, consult your authorized service provider or local power company.

For a product that operates from battery power or other sources, refer to the user guide of the product.

This product should be operated only with the following designated power supply unit(s).

### Travel charger:

Input: 100-240V, 50/60Hz, 0.2A.

Output: 5V, 1.2A, 6W.

### Battery must be used with caution

This product contains a Lithium-ion battery. There is a risk of fire and burns if the battery pack is handled improperly. Do not attempt to open or service the battery pack. Do not disassemble, crush, puncture, short circuit the external contacts or circuits, dispose of in fire or water, or expose a battery pack to temperatures higher than 140°F (60°C). The operating temperature for the device is 14°F (-10°C) to 113°F (45°C). The charging temperature for the device is 32°F (0°C) to 113°F (45°C).

**Warning: Battery is non-removable. Do not attempt to remove the battery for danger of explosion.**

To reduce the risk of fire or burns, do not disassemble, crush, puncture, short circuit the external contacts, expose to temperature above 113°F (45°C), or dispose of in fire or water.

Device and battery as a unibody device must be disposed of in accordance with locally applicable environmental regulations or guide supplied with your product.



### Take extra precautions

- Do not disassemble or open, crush, bend or deform, puncture, or shred.
- Only use the USB cable provided with the device or that bear the USB-IF logo or have completed the USB-IF compliance program.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion, or other hazards.
- Only use the battery with a charging system that has been qualified with the system per CTIA Certification Requirement for Battery System Compliance to IEEE1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazards.
- Replace the battery only with another battery that has been qualified with the system per this standard: IEEE-Std-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage, or other hazards. Only authorized service providers shall replace battery. (If the battery is non-user replaceable).
- Promptly dispose of used batteries in accordance with local regulations.



- Improper battery use may result in a fire, explosion, or other hazards.
- Do not replace an embedded battery pack. Improper replacement may present a risk of fire, explosion, leakage, or other hazards. Contact the manufacturer for replacement instructions.
- The device identifies the battery by the Battery ID Pin.
- If the battery leaks:
  - Do not allow the leaking fluid to come into contact with skin or clothing. If already in contact, flush the affected area immediately with clean water and seek medical advice.
  - Do not allow the leaking fluid to come into contact with eyes. If already in contact, DO NOT rub; rinse with clean water immediately and seek medical advice.
  - Take extra precautions to keep a leaking battery away from fire as there is a danger of ignition or explosion.

### **Safety precautions for direct sunlight**

Keep this product away from excessive moisture and extreme temperatures. Do not leave the product inside a vehicle or in places where the temperature may exceed 113°F (45°C), such as on a car dashboard, windowsill, or behind a glass that is exposed to direct sunlight or strong ultraviolet light for extended periods of time. This may damage the product, overheat the battery, or pose a risk to the vehicle.

### **Prevention of hearing loss**

Permanent hearing loss may occur if earphones or headphones are used at a high volume for prolonged periods of time.

## **Safety in aircraft**

Due to possible interference caused by this product to an aircraft's navigation system and its communications network, using this device's phone function on board an airplane is against the law in most countries. If you want to use this device while on board an aircraft, remember to turn off the RF on your device by switching to Airplane Mode.

## **Environment restrictions**

Do not use this product in gas stations, fuel depots, chemical plants or where blasting operations are in progress, or in potentially explosive atmospheres such as fueling areas, fuel storehouses, below deck on boats, chemical plants, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders. Please be aware that sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

## **Explosive atmospheres**

When in any area with a potentially explosive atmosphere or where flammable materials exist, the product should be turned off and the user should obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death. Users are advised not to use the equipment at refueling points, such as service or gas stations, and are reminded of the need to observe restrictions on the use of radio equipment in fuel depots, chemical plants, or where blasting operations are in progress. Areas with a potentially explosive atmosphere are often, but not always, clearly marked. These include fueling areas, below deck on boats, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

## Road safety

Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a device while driving (even with a hands-free kit) causes distraction and can lead to an accident. You must comply with local laws and regulations restricting the use of wireless devices while driving.

## Safety precautions for RF exposure

- Avoid using your device near metal structures (for example, the steel frame of a building).
- Avoid using your device near strong electromagnetic sources, such as microwave ovens, sound speakers, TV, and radio.
- Use only original manufacturer-approved accessories or accessories that do not contain any metal.
- Use of non-original manufacturer-approved accessories may violate your local RF exposure guidelines and should be avoided.

## Interference with medical equipment functions

This product may cause medical equipment to malfunction. The use of this device is forbidden in most hospitals and medical clinics.

If you use any other personal medical device, consult the manufacturer of your device to determine if they are adequately shielded from external RF energy.

Your healthcare provider may be able to assist you in obtaining this information.

Turn your device OFF while inside healthcare facilities when any regulations posted in these areas instruct you to do so. Hospitals or healthcare facilities may be using equipment that could be sensitive to external RF energy.

## **Non-ionizing radiation**

Your device has an internal antenna. This product should be operated in its normal-use position to ensure the radioactive performance and safety of the interference. As with other mobile radio transmitting equipment, users are advised that for satisfactory operation of the equipment and for the safety of personnel, it is recommended that no part of the human body be allowed to come too close to the antenna during operation of the equipment.

Use only the supplied integral antenna. Use of unauthorized or modified antennas may impair call quality and damage the device, causing loss of performance and SAR levels exceeding the recommended limits as well as result in noncompliance with the local regular requirement in your country.

To assure optimal device performance and ensure human exposure to RF energy is within the guidelines set forth in the relevant standards, always use your device only in its normal-use position. Contact with the antenna area may impair call quality and cause your device to operate at a higher power level than needed.

Avoiding contact with the antenna area when the device is IN USE optimizes the antenna performance and the battery life.

## **Electrical safety**

### **Accessories**

- Use only approved accessories.
- Do not connect with incompatible products or accessories.

### **Faulty and damaged products**

- Do not attempt to disassemble the device or its accessories.
- Only qualified personnel may service or repair the device or its accessories.

## **General precautions**

You alone are responsible for how you use your device and any consequences of its use. You must always switch off your device wherever the use of a device is prohibited.

The use of your device is subject to safety measures designed to protect users and their environment.

## **Avoid applying excessive pressure to the device**

Do not apply excessive pressure on the screen or the device to prevent damage. Remove the device from your pants' pocket before sitting down. Cracked display screens due to improper handling are not covered by the warranty.

## **Device getting warm after prolonged use**

When using your device for prolonged periods of time, such as when you're talking on the device, charging the battery, the device may become warm. In most cases, this condition is normal and therefore should not be interpreted as a problem with the device.

## **Heed service markings**

Except as explained elsewhere in the user guide, do not service any product yourself. Service needed on components inside the device should be done by an authorized service technician or provide.

## **Protect your device**

- Always treat your device and its accessories with care and keep them in a clean and dust-free environment.
- Do not expose your device or its accessories to open flames or lit tobacco products.

- Do not expose your device or its accessories to liquid, moisture, or high humidity.
- Do not drop, throw or try to bend your device, or its accessories.
- Do not use harsh chemicals, cleaning solvents, or aerosols to clean your device or its accessories.
- Do not paint your device or its accessories.
- Do not attempt to disassemble your device or its accessories. Only authorized personnel must do so.
- Do not expose your device or its accessories to extreme temperatures, minimum 14°F (-10°C) and maximum 113°F (45°C).
- Please check local regulations for disposal of electronic products.
- Do not carry your device in your back pocket as it can break when you sit down.

### **Damage requiring service**

Unplug the product from the electrical outlet and refer servicing to an authorized service technician or provide under the following conditions:

- Liquid has been spilled into or an object has fallen into the product.
- The product is immersed in 1.5 meters for more than 30 minutes, or exposed to salt water, warm water, soapy water, or any liquid chemicals, or used in water sports including swimming or snorkeling.
- The product has been dropped or damaged.
- There are noticeable signs of overheating.
- The product does not operate normally when you follow the operating instructions.

## **Avoid hot areas**

The product should be placed away from heat sources such as radiators, heat registers, stoves, or any device producing heat.

## **Water resistance**

Your device has been certified with an IP68 rating. It is splash and water resistant, but submerging your watch is not recommended.

## **Avoid using your device after a dramatic change in temperature**

When you move your device between environments with very different temperature and/or humidity ranges, condensation may form on or within the device. To avoid damaging the device, allow sufficient time for the moisture to evaporate before using the device.

**Notice:** When taking the device from low temperature conditions into a warmer environment or from high-temperature conditions into a cooler environment, allow the device to acclimate to room temperature before turning on the power.

## **Avoid pushing objects into product**

Never push objects of any kind into cabinet slots or other openings in the product. Slots and openings are provided for ventilation. These openings must not be blocked or covered.

## **Airbags**

Do not place a device in the area over an airbag or in the airbag deployment area. Store the device safely before driving your vehicle.

## **Adjust the volume**

Turn down the volume before using headphones or other audio device.

## **Cleaning**

Unplug the product from the wall outlet before cleaning.

Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning, but NEVER use water to clean the LCD screen.

## **Choking hazard**

Do not leave the accessories within the reach of small children or allow them to play with it. The accessories could become detached and create a choking hazard.

## **Repetitive motion injuries**

To minimize the risk of RSI, when texting or calling with your device:

- Do not grip the device too tightly.
- Press the buttons lightly.
- Make use of the special features in the handset which minimize the number of buttons which have to be pressed, such as message templates and predictive text.
- Take lots of breaks to stretch and relax.

## **Operating machinery**

Your full attention must be given while operating machinery in order to reduce the risk of an accident.

## **Loud noise**

This device is capable of producing loud noises which may damage your hearing.



## Emergency calls

This device, like any wireless device, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you must never rely solely on any wireless device for emergency communications.

## FCC Regulations

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## **RF Exposure Information (SAR)**

This device meets the government's requirements for exposure to radio waves.

This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. The exposure standard for wireless devices employs a unit of measurement known as the Specific Absorption Rate, or SAR.

The SAR limit set by the FCC is 1.6 W/kg. Tests for SAR are conducted using standard operating positions accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands.

Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the device is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

The highest SAR value for the device as reported to the FCC when tested for use to the mouth is 1.07 W/kg.

# Warranty

---

With this manufacturer's warranty (hereinafter: the "Warranty"), Emblem Solutions (hereinafter: the "Manufacturer") guarantees this product against any material, design and manufacturing defects. The duration of this Warranty is specified in article 1 below.

This Warranty does not affect your statutory rights, which cannot be excluded or limited, in particular in relation to the applicable legislation on defective products.

## Warranty duration:

The product may consist of several parts, which may have separate warranty periods, to the extent permitted by local laws. The Warranty Period (as defined in table below) takes effect on the date of purchase of the product (as indicated on the proof of purchase) or date of product delivery and activation (if required), whichever is later. Watch band is not covered by warranty.

### 1. Warranty period (see table below)

|                                       |           |
|---------------------------------------|-----------|
| Device                                | 12 Months |
| USB Cable and Charger                 | 12 Months |
| Other Accessories (except watch band) | 12 Months |

### 2. Warranty period for repaired or replaced parts:

Subject to special provisions of local laws in force, the repair or replacement of a product does not, under any circumstances whatsoever, extend the original warranty period of the product concerned. However, the repaired or replaced parts are guaranteed in the same manner and for the same defect

for a period of ninety days after delivery of the repaired product, even if their initial warranty period has expired. Proof of purchase required.

## **Implementation of the Warranty**

If your product is faulty under normal conditions of use and maintenance, in order to benefit from the present warranty, please contact the Returns Center at **1 (800) 801-1101** for assistance. The customer support center will then provide you with instructions on how to return the product for support under warranty. For more information, please visit [www.aff.com/warranty](http://www.aff.com/warranty).

## **Warranty exclusions**

Manufacturer guarantees its products against material, design and manufacturing defects. The Warranty does not apply in the following cases:

1. Normal wear and tear of the product (including on camera lenses, batteries and screens) requiring periodic repair and replacement.
2. Defects and damages due to negligence, to the product being used other than in a normal and customary manner, to the non-compliance with the recommendations of this User Manual, to an accident, regardless of the cause. Instructions for use and maintenance of the product can be found in your product's User Manual.
3. The opening, unauthorized disassembly, modification being carried out or repair of the product by the end user or by persons or by service providers not approved by Manufacturer and/or with spare parts not approved by Manufacturer.
4. Use of the product with accessories, peripherals and other products whose type, condition and/or standards do not meet Manufacturer's standards.

5. Defects associated with the use or connection of the product to equipment or software not approved by Manufacturer. Some defects may be caused by viruses due to unauthorized access by yourself or by a third party service, computer systems, other accounts or networks. This unauthorized access may take place through hacking, misappropriation of passwords or various other means.
6. Defects and damage due to the exposure of the product to humidity, extreme temperatures, corrosion, oxidation, or to any spillage of food or liquids, chemicals and generally any substance likely to alter the product.
7. Any failure of embedded services and applications that have not been developed by Manufacturer and whose functioning is the exclusive responsibility of their designers.
8. Installation and use of the product in a manner that does not comply with the technical or security standards of regulations in force in the country where it's installed or used.
9. Modification, alteration, degradation or illegibility of the IMEI number, serial number or EAN of the product.
10. Absence of proof of purchase.

**Upon expiration of the warranty period or upon an exclusion of warranty, Manufacturer may, at its discretion, provide a quote for the repair and offer to provide support for the product, at your cost.**

The Manufacturer contact and after-sales service details are subject to change. These Warranty terms may vary substantially according to your country of residence.

