

Physical damage images

See if the physical damage to your device will void your warranty. All of the items listed are examples of damaged devices not covered by the warranty.

DETAILED INFO

Broken or cracked screen



Cracked casing or frame



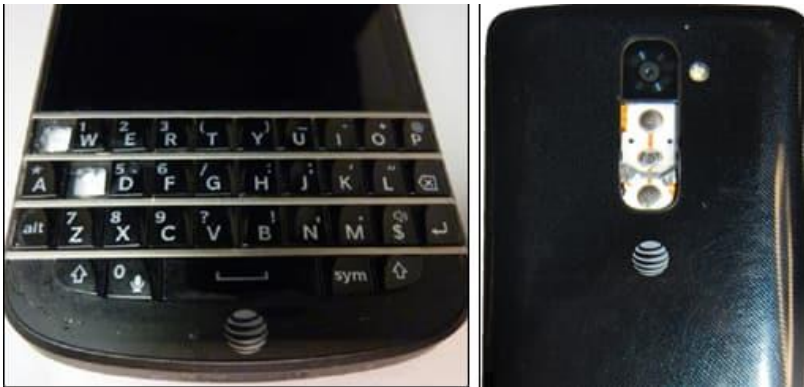
Deep gouges or scratches on display or casing



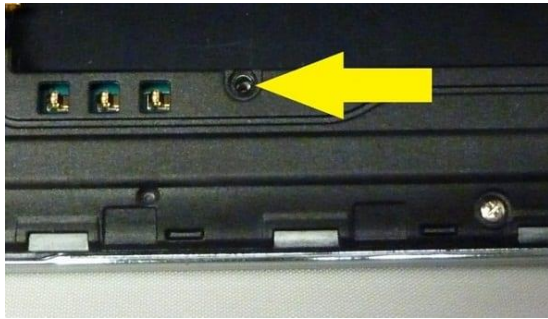
Discolored display



Missing keys or buttons



Missing screws



Damaged or corroded ports

Damaged port: Charging port or connector is bent, broken, or loose.



Corroded port



Normal port (covered by warranty)



Unapproved changes or additions

Any unapproved device modifications. For example, the casing must be the original casing the device came with. Notice the modified button on device. There can't be paint, decals, or other non-manufacturer faceplates or modifications to the device.

