

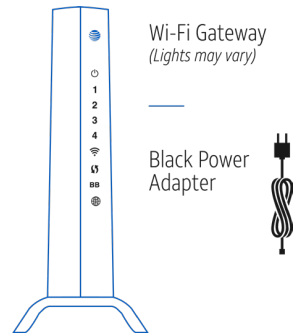


Replacing Your Wi-Fi Gateway

Simple Setup Guide

Before you get started:

- **Prepare to log in.** Get your AT&T email address (Member ID). You will need your phone number or AT&T account number (from confirmation letter or packing slip).
- **Unpack your kit** (equipment may vary).
- **Find your new Wi-Fi network information.** Locate your Wi-Fi Network Name (SSID) and Wi-Fi Password (Wireless Network Key) on side of Wi-Fi Gateway.

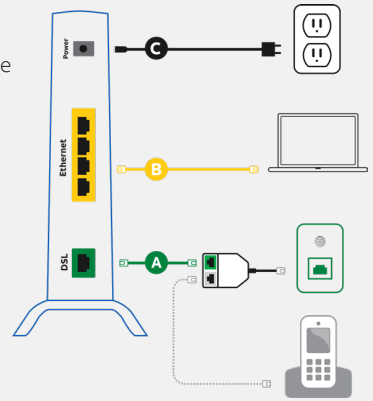


1 Set up

Take a quick photo of your current connections for reference since your setup might be different from what is pictured.

Turn computer **OFF**, unplug existing Wi-Fi Gateway.
Do not use old power adapter with the replacement gateway.

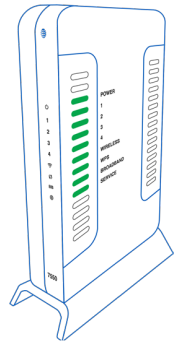
- Transfer cable from **GREEN** DSL port of old gateway to **GREEN** Broadband (DSL) port on new gateway.
- Transfer **YELLOW** cable from old gateway to **YELLOW** port on new gateway.
- Plug in **BLACK** power adapter, and then turn computer **ON** for new gateway.



2 Power Up

The **Power, Broadband, and Service** lights will turn **solid GREEN** (if not, see the Troubleshooting section).

*Do not unplug the **BLACK** power adapter or the **GREEN** data cable during this time.*



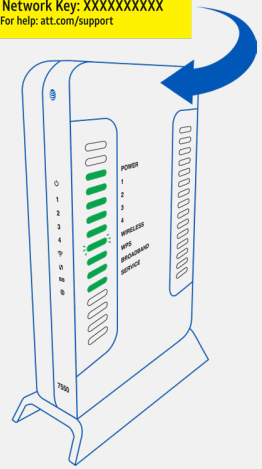
3 Activate

- Turn **OFF** any security or firewall software (or allow network connection when prompted).
- Open browser and follow prompts. To register online, go to att.net/activate
- During registration, you will need to:**
 - Enter your AT&T account number or phone number
 - Or enter your existing AT&T email address (Member ID) and password
- Turn security or firewall software back **ON** (if you turned it off).

SSID: ATTXXX
 Wireless Network Key: XXXXXXXXXXXX
 For help: att.com/support

4 Go Wi-Fi (optional)

- 1 Go to **Wireless Network Settings** on computer or device and select Wi-Fi Network Name (SSID).
- 2 Enter 10-digit Wi-Fi Password (Wireless Network Key) in Password field.
- 3 Wireless light on Wi-Fi Gateway will blink **GREEN**. You should now be connected to Internet.



Troubleshooting



Check connections. Cables usually make a click when securely attached. If you still can't connect to Internet and you have voice service, try another phone jack. Then, verify that phone jack has a dial tone.



Power down, then power back up. Turn computer **OFF**, and then unplug **BLACK** power adapter from back of Wi-Fi Gateway. Wait 15 seconds, and then plug back in. Make sure Power light comes on (if not, try another outlet). Turn computer back **ON**.
Reminder: Use the NEW BLACK power adapter.



Wait for blinking indicator lights. Lights should turn solid **GREEN** within two minutes. Then, try again to access the Internet.



Need more help? Visit att.com/support

Accessibility support

Alternate formats now available in large print or braille:

Call **800.288.2020** and request your guide number (ATT132650872-C).

¿Haba español?

Para las guías en español, por favor visitar att.com/userguides y haz clic en Ver en Español.

Accessible tagged PDF: Visit att.com/userguides

