

Your bill details begin on the next page

AT&T Signature Program

Exclusive Offer


Savings worth sharing

As an AT&T Signature Program customer


SAVE \$10 mo. per line


on the AT&T Unlimited PremiumSM plan.

Upgrade to our best unlimited plan and everyone on your account can enjoy all the same benefits at a discount, including:

 Unlimited high-speed data that can't slow down based on how much you use

 5G access¹

 AT&T ActiveArmorSM advanced mobile security—a free app with spam call blocking, public Wi-Fi protection, identity monitoring, & more

 Unlimited talk, text, & high-speed data in 19 Latin American countries at no extra cost²

¹AT&T 5G requires compatible device. AT&T 5G not available everywhere. See att.com/5Gforyou for coverage details. ²Coverage and data speeds vary by country. Int'l usage should not exceed Domestic usage. See reverse for details.



Upgrade your wireless plan now at
att.com/SaveWithPremium



Issue Date: Nov 02, 20XX
Account Number: 123456789
Foundation Account: 12345678

AT&T 5G

FAST. RELIABLE. SECURE.

America's Most Reliable 5G Network

Based on nationwide GWS drive test data. GWS conducts paid drive tests for AT&T and uses the data in its analysis.
AT&T 5G requires compatible plan and device. 5G not available everywhere. Go to att.com/5Gforyou for details.

AT&T SIGNATURE PROGRAM DISCOUNTS: Available to qualified employees, students & other authorized individuals associated with eligible companies, universities & other sponsoring organizations with a qualifying service agreement (Business Agreement). Must validate eligibility online or provide valid employee badge/paystub, student ID, or other approved proof of eligibility in authorized retail store & subscribe to service under an individual responsibility account for which the qualifying individual is personally liable. Discount subject to Business Agreement & may be interrupted, changed, or discontinued without notice. Additional restrictions apply. **Credits/Discounts:** Start w/in 2 bill cycles after service activation & eligibility confirmed. May not be combined with other service discounts. **Service discount:** Req's AT&T Unlimited Elite plan. \$10 discount applied after the application of any available Autopay, paperless bill, only on phone lines 1-5. Any additional phone lines added over 5 and up to max of 10 reduces all phone line (including lines 1-5) discounts to \$5/mo. per phone line. May not be stackable w/other offers or credits. **Exclusions:** Military, Veterans, First Responders, Massachusetts Public Sector Employees, AT&T employees, EMO, IMO, and FirstNet customers. May not be combinable with other select offers or promotions.

AT&T UNLIMITED PREMIUMSM PLAN: Plan avail. in select locations only. All AT&T wireless services subject to terms and conditions in the Consumer Service Agreement (att.com/csa). **Other Non-Phone Device Monthly Charges:** \$20 per tablet, \$20 per camera; \$10 per wearable. If no phone line, first standalone non-phone device will be billed at Starter plan, phone single line pricing. Phones only. Advertised monthly price includes monthly plan charge for talk, text and data & monthly per-line phone access charge for access to such services. **OTHER RESTRICTIONS & FEES:** Activation/Upgrade fee per line (up to \$50) & deposit may apply. **AutoPay & Paperless Bill Discount:** Monthly discount \$10 per phone line when active & enrolled in both. AT&T employees, retirees & IMO consumers are not eligible for the AutoPay and Paperless bill discount. Discount starts w/in 2 bill cycles. Credit card may be required (except for MA, PA and ND). Pay full plan cost until discount starts. **UNLIMITED DATA:** For use in the United States (the "Domestic Coverage Area" or "DCA"), Mexico and Canada. **DATA RESTRICTIONS:** 2G off-net data speeds may apply. All AT&T service is subject to AT&T network management policies. See att.com/broadbandinfo for details. **5G SERVICE:** Requires a compatible 5G device. 5G service is not available everywhere. See att.com/5Gforyou for details. **VIDEO STREAMING:** Includes Stream Saver feature which streams higher definition video in Standard Definition (max 1.5Mbps) on compatible devices. Feature will not recognize all video content and may affect the speed of video downloads. To enjoy higher definition video when available, you can turn it off or back on at any time at att.com/myatt. Streaming/Video resolution vary, are affected by other factors and restrictions apply. Details at att.com/StreamSaver. **ActiveArmorSM advanced mobile security:** Compatible device required. You must download the AT&T ActiveArmor app and accept its terms and conditions for full app functionality. May not detect all threats. May inadvertently block wanted calls; settings can be adjusted in the app. **Identity Monitoring:** May not detect all compromises or leaks of your personal data. **Public Wi-Fi Protection:** Requires setup; the feature is automatically enabled when your device joins a public (unencrypted) Wi-Fi network unless an alternate VPN service is active. Does not work when using certain video streaming apps or Wi-Fi calling on certain devices. Some features may not work while roaming internationally. Details at att.com/activearmor. **MOBILE HOTSPOT:** Requires compatible device. Includes up to 50GB per line per month. After 50GB, mobile hotspot speed slowed to max of 128Kbps for the rest of bill cycle. After this, mobile hotspot data usage will be impacted and not fully functional. **UNLIMITED TALK:** Phones only. Includes calls w/in and between DCA, Mexico & Canada. You may be charged for calls to special or premium service numbers and calls to other countries. For rates, see att.com/intcalling. **UNLIMITED TEXT:** Compatible phone and rate plan required. Includes unlimited messages up to 1MB in size within and from DCA, Mexico and Canada. For texting to other countries, see att.com/text2world. Messages sent through applications may incur data or other charges. **Advanced Messaging:** Not available for use in Mexico and Canada. Other restrictions apply & can be found at att.com/advancedmessaging. **LIMITS:** Max 10 devices on Unlimited Your Way plan group. These plans may not be eligible for additional discounts, including but not limited to Signature discounts. AT&T employees & retirees may not be eligible for certain benefits, offers, and discounts associated with these plans.

ROAM LATIN AMERICA: Eligibility: Compatible smartphones only. Countries: For a list of included countries, go to att.com/roamlatam. Countries are subject to change without notice. Coverage and data speeds vary by country (may be at 3G speed) and may change without notice. Coverage not available in all areas. **Unlimited Talk, Text and Data Usage:** This feature allows you to use data in an included country, make calls between included countries and from included countries to the U.S. and any country included in International Day Pass ("IDP"), and send text messages in an included country without roaming charges. **Calls made to included countries while in the U.S. are not included.** Text messages received are rated as domestic. Unlimited text applies only to SMS and MMS and not to other messaging services or applications like iMessage. **Excessive Use/Abuse:** This feature is intended for roaming use during periods of travel to included countries by customers whose primary place of use is within the U.S. Predominantly using your Unlimited Premium plan in one or more of the included countries may result in this feature being removed from your account. **Calls to non-IDP countries:** Calls from included Latin American countries to countries not included in IDP will get International Long Distance (ILD) charges. For a list of IDP countries, go to att.com/globalcountries. Pay-per-use rates apply unless you add an ILD package to your device. Rates are subject to change without notice. For details, go to att.com/intcalling.

ADDITIONAL MONTHLY FEES & TAXES: Apply per line & include Regulatory Cost Recovery Fee (up to \$1.50), Administrative Fee (\$1.99) & other fees which are not government-required surcharges as well as taxes. Additional one-time fees may apply. See att.com/mobilityfees for more details.

All offers, programming, promotions, pricing, terms, restrictions & conditions subject to change & may be modified, discontinued, or terminated at any time without notice.

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CUSTOMER NAME
123 ANY STREET
CITY, ST 12345-1234

Page: 1 of 4
Issue Date: Nov 02, 20XX
Account Number: 123456789
Foundation Account: 12345678

We've updated your Service Agreement terms, including the arbitration clause, effective 12/1/22. By continuing to use our services, you agree. (See att.com/CSA and end of bill).

Managing your AT&T bills, products, and services on the go? It's a snap with myAT&T. Go to att.com/myatt to sign in or sign up.

Total due


\$195.69

AutoPay is scheduled for:
Nov 21, 20XX

Account summary

Your last bill	\$195.69
Payment, Oct 21 - Thank you!	-\$195.69
Remaining balance	\$0.00

Service summary

 Wireless <i>Page 2</i>	\$195.69
Total services	\$195.69


Total due \$195.69

AutoPay is scheduled to debit your bank account on Nov 21, 20XX

Ways to pay and manage your account:

 **myAT&T app**
iPhone and Android

 **att.com/pay**

 **Call 611 or
800.331.0500**
TTY: 866.241.6567



Service activity

Wireless

Number	User	Page	Monthly charges		Company fees & surcharges	Government fees & taxes	Total
			Plan	Equipment			
508.579.1212	CUSTOMER NAME	2	\$50.00	-	\$4.06	\$1.92	\$55.98
508.873.3434	CUSTOMER NAME	3	\$50.00	\$27.78	\$4.05	\$1.91	\$83.74
508.873.5656	CUSTOMER NAME	3	\$50.00	-	\$4.06	\$1.91	\$55.97
Total			\$150.00	\$27.78	\$12.17	\$5.74	\$195.69

Usage summary (Oct 03 - Nov 02)

Number	User	Data (allowance)	Text (allowance)	Talk (allowance)
508.579.1212	CUSTOMER NAME	3.05GB (unlimited)	247 (unlimited)	524 (unlimited)
508.873.3434	CUSTOMER NAME	11.68GB (unlimited)	477 (unlimited)	556 (unlimited)
508.873.5656	CUSTOMER NAME	27.30GB (unlimited)	79 (unlimited)	165 (unlimited)

Usage is rounded up based on your plan. For more details on your Usage summary, visit att.com/myusage.

Phone, 508.579.1212 CUSTOMER NAME

Monthly charges	Nov 03 - Dec 02
1. Unlimited Elite - 3 Lines <i>AutoPay and paperless billing discount included (\$10 off)</i>	\$60.00
2. Discount for Signature members on AT&T Unlimited	-\$10.00
Company fees & surcharges	
3. Administrative Fee	\$1.99
4. Federal Universal Service Charge	\$0.57
5. Regulatory Cost Recovery Charge	\$1.50
Government fees & taxes	
6. 9-1-1 Service Fee	\$1.50
7. MA State Sales Tax - Telecom	\$0.42
Total for 508.579.1212	\$55.98

AT&T Signature Program Exclusive Offer

Learn how to **Save \$10 mo. per line** on the AT&T Unlimited PremiumSM plan.* Get unlimited high-speed data that can't slow down based on usage.
*Restrictions apply.

Learn more at att.com/PremiumDeal



...Wireless continued


 **Phone, 508.873.3434**
 CUSTOMER NAME

Monthly charges	<i>Nov 03 - Dec 02</i>	
1. Unlimited Extra - 3 Lines <i>AutoPay and paperless billing discount included (\$10 off)</i>		\$50.00
2. VVM over Wi-Fi		\$0.00
3. SAMSUNG GALAXY S21+ 5G - 128GB - PHANTOM - Installment 13 of 36		\$27.78

Company fees & surcharges		
4. Administrative Fee		\$1.99
5. Federal Universal Service Charge		\$0.56
6. Regulatory Cost Recovery Charge		\$1.50

Government fees & taxes		
7. 9-1-1 Service Fee		\$1.50
8. MA State Sales Tax - Telecom		\$0.41

Total for 508.873.3434 **\$83.74**

 **Phone, 508.873.5656**
 CUSTOMER NAME

Monthly charges	<i>Nov 03 - Dec 02</i>	
1. Unlimited Elite - 3 Lines <i>AutoPay and paperless billing discount included (\$10 off)</i>		\$60.00
2. Discount for Signature members on AT&T Unlimited		-\$10.00

Company fees & surcharges		
3. Administrative Fee		\$1.99
4. Federal Universal Service Charge		\$0.57
5. Regulatory Cost Recovery Charge		\$1.50

Government fees & taxes		
6. 9-1-1 Service Fee		\$1.50
7. MA State Sales Tax - Telecom		\$0.41

Total for 508.873.5656 **\$55.97**

Total for Wireless **\$195.69**

SAMSUNG GALAXY S21+ 5G - 128GB - PHANTOM *130000010603434*

Established on	Oct 09, 20xx
Amount financed	\$999.99
Installment 13 of 36 <i>(Oct 09, 20xx)</i>	\$27.78
Balance remaining after current installment	\$638.85

To pay off this installment plan early, please visit att.com/installmentpayoff for details.

News you can use

Notice of updated terms

Effective 12/1/22, we have updated the AT&T Consumer Service Agreement, which you can review at att.com/ConsumerServiceAgreement. Among the updates are new ways to resolve individual disputes informally and new

News you can use continues...

procedures for certain coordinated arbitrations. By continuing to use our services, you accept and agree to be bound by the updates. If you do not agree, see att.com/CSA for details, options, and deadlines.

Affordable Connectivity Program

The Affordable Connectivity Program (ACP) is a federal government program operated by the Federal Communications Commission that allows



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...News you can use continued

qualified households to lower internet or wireless costs by \$30/mo. (up to \$75/mo. if you reside on eligible tribal lands). You may qualify if your household is at or below 200% of the Federal Poverty Guidelines, you qualify for the Lifeline program, or anyone in your household participates in one of the federal programs listed at affordableconnectivity.gov/do-i-qualify. The benefit is not transferable and is limited to one monthly benefit per household. If the program ends, you transfer your benefit to another service provider, or you are no longer eligible for the program, regular plan rates, terms, and conditions will apply. See affordableconnectivity.gov to apply or for more details. Once approved, you may enroll with AT&T at att.com/acp

Help protect yourself from fraud

Be cautious of unrequested calls, texts or emails asking for your personal, account or credit card information. If you are not expecting a call from an AT&T representative, do not give any personal or account identifying information; this includes giving your account passcode or password to a caller claiming to be from AT&T. If you receive an unrequested email or text, do not reply. Never use the links in questionable emails or texts to determine if they are valid. Fraudsters can create fake email headers and realistic forgeries of websites; so the sender may not be real. Do not fill out forms via email or text; instead, go directly to the company's website. You can find additional helpful tips and resources at about.att.com/pages/cyberaware/resources

Imagine what you could do with another line

It's easy, whether you're a new or existing customer - everyone gets our best deals on every smartphone. Call: 855.650.2941.

Get it all with AT&T

Everyone gets our great deals. Enjoy internet, wireless, TV and other premium services. Give us a call today at 866.508.4837.

Important information

Late payment fee

The late payment fee for consumer and Signature bills not paid in full by the payment due date is up to \$7.00.

Electronic check conversion

Paying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn from your account as soon as your payment is received. If we cannot process the transaction electronically, you authorize AT&T to present an image copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in the terms and conditions of your agreement, up to \$30. Returned checks may be presented electronically.

Company fees & surcharges

AT&T imposes additional charges on a per line basis, including federal and state universal service charges, an Administrative Fee (to defray certain expenses including charges AT&T or its agents pay to interconnect with other carriers to deliver calls from AT&T customers to their customers, and charges associated with cell site rents and maintenance), and a Regulatory Cost Recovery Charge (to recover costs of compliance with certain government imposed regulatory requirements, including Wireless Number Portability and Number Pooling, and E911). These fees are not

taxes or charges that the government requires AT&T to collect from its customers. See att.com/mobilityfees for details.

AT&T Mobility Center for customers with disabilities

Questions on accessibility by persons with disabilities: 866.241.6568.

Written correspondence

Do not send notes/letters with payment. We cannot guarantee receipt. Send notes/letters to AT&T, P.O. Box 5074, Carol Stream, Illinois 60197-5074 or FAX 314.242.0792.

Wireless DirectBill charges

Detail of DirectBill charges can be viewed at att.com/db. The direct billing option offers you the ability to purchase content, goods and features such as apps, games, donations, and services from AT&T and other companies by applying charges to your wireless account.

911 calling with TTY and Real-Time Text

Due to technical limitations, Wi-Fi Calling and NumberSync cannot be used with TTY devices and cannot support 911 calls over TTY devices. Persons with communications disabilities can use Real-Time Text (www.att.com/RTT) as an alternative to TTY. 911 services can be reached by either: (1) calling 911 using Real-Time Text or (2) calling 911 directly using a TTY over the cellular network or from a landline telephone, or (3) sending a text message to 911 directly (in areas where text-to-911 is available) from a wireless device, or (4) using relay services to place a TTY or captioned telephone service (CTS) call from a wireless phone over the cellular network or from a landline telephone, or (5) using relay services to place a IP Relay or IP CTS call over a cellular data or other IP network.

Tax ID

AT&T Mobility Tax ID 84-1659970

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