

Orthopaedics Indianapolis Saves Time With SBC Services

SBC PremierSERVSM solutions remove network hassles and allow IT staff to focus on other issues.



Challenges

With a small, but capable, IT staff, Orthopaedics Indianapolis (OrthoIndy) needed solutions that would relieve them of some of the day-to-day network monitoring and maintenance functions so they could focus on projects and applications that impact the business.

Solution

OrthoIndy chose SBC PremierSERV Managed Firewall with Intrusion Detection System (IDS), PremierSERV Internet Protocol Virtual Private Network (IP-VPN) and SBC PremierSERV Dedicated Internet Access (DIA) to take a load off its IT team.

Results

Now, OrthoIndy's IT staff can focus on other business issues instead of monitoring their network and assisting remote workers with dial-in issues. With the time they've saved, they can handle business issues instead of putting out fires. As a result, they're able to be proactive instead of reactive. With the solution, OrthoIndy's staff of transcriptionists and doctors who work remotely are now able to purchase DSL for their homes, enabling access to the Orthopaedics Indianapolis network.

With more than 60 orthopedic specialists, OrthoIndy is the largest private, full-service orthopedic practice in the Midwest, and it's one of the largest in the country. Because of the group's extensive experience and reputation for excellence, they have treated patients from all 50 states and many foreign countries from their eight sites.

As OrthoIndy has grown, so have the needs of its relatively small IT staff who work to serve the needs of its transcriptionists and doctors. OrthoIndy turned to its SBC support team, which found an IT staff that was increasingly taxed with network monitoring issues that took time away from other matters. For example, the group upgraded from a dial-up Internet connection to SBC Dedicated Internet but still faced issues, because the router did not have a firewall. That changed with OrthoIndy's decision to deploy the SBC PremierSERV DIA and Managed Firewall with IDS.

With SBC PremierSERV DIA, OrthoIndy enjoys a high-speed, digital, dedicated connection that provides Internet access that's always available. OrthoIndy also enjoys a range of Internet access options that are faster and more reliable than conventional dial-up access.

SBC PremierSERV IP-VPN provides OrthoIndy with a simple, secure option with private and secure wide area network (WAN) services over an Internet protocol (IP) backbone. Now, OrthoIndy data is transferred over the national SBC IP backbone and can be moved quickly and safely over the public Internet. With a Synchronous Optical Network (SONET), an optical fiber point-to-point or ring network backbone, OrthoIndy can also accommodate additional capacity as its needs increase.

With network management handled by SBC companies, OrthoIndy's IT group is able to focus on business impacting projects and applications instead of troubleshooting network problems.

"The SBC team has made maintenance of our network management easier for us," said Jim McFtridge, C.I.O., Orthopaedics Indianapolis. "We're saving time and money, and every single one of our employees has benefited from the ease of this solution. We know that our network is much more secure with our SBC managed firewall and VPN solution."

For information on the terms and conditions for these products and services, contact your SBC Account Representative or visit sbc.com.

SBC PremierSERVSM Dedicated Internet Access service is provided by SBC Internet Services. SBC PremierSERV IP-VPN is provided by SBC Internet Services, Inc. Some components of the service are offered by SBC DataComm.

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