

user guide



See the complete AT&T U-verse® High Speed Internet Features Guide and more user guides at: support.att.com/userguides.

Features and screen appearance subject to change.

AT&T U-verse High Speed Internet

Now that your AT&T High Speed Internet service is installed, every networked computer in your home can share the same fast connection on a wireless home network. In this guide you'll learn how to access your email from the Web, set it up at home, use Wi-Fi hotspots, and add free security software.

Access your email from the Web

Reading AT&T Mail via the Web is the preferred and recommended method for email access. AT&T Mail via the Web lets you log into your email account anytime at home and on the go from any computer via the Internet. Your emails, contacts, and calendar are stored online without using space on your hard drive. Plus, you can set up your AT&T Mail to collect messages from other email accounts so they're all in one place.

Log in at **att.net** using your AT&T master ID or sub-account member ID (email address) and password, and click the **Mail** button.

Set up your email account on your home computer

Client-based email* (POP/SMTP) uses software like Outlook Express to download email directly to your computer.

Open the email software you plan to use and enter the following information in the account setup window:

- Email address: MemberID@att.net
- Incoming (POP): pop.att.yahoo.com
- Outgoing (SMTP): smtp.att.yahoo.com (SMTP authentication required)
- Incoming mail server: POP3
- Incoming mail port number: 995
[make sure **Secure Connection (SSL)** is checked]
- Outgoing mail port number: 465
[make sure **Secure Connection (SSL)** is checked]
- Set password authentication for outgoing mail

Note: If your email software doesn't support SMTP authentication, you won't be able to send email from your AT&T account.



Access the entire AT&T national Wi-Fi network¹

Check your email, surf, shop, and work on the go! If you're running Microsoft Windows XP on your laptop, connecting to an AT&T Wi-Fi Hot Spot is quick and easy:

- On your laptop, go to your control panel and click **Network Connections**.
- Double-click **Wireless Network Connection** and select **View Wireless Network**.
- Choose the "attwifi" network from the list of available networks shown.
Note: You may see an alert that the Wi-Fi hotspot is an unsecured wireless network. This is normal for public Wi-Fi hotspots.
- Click the **Connect** button at the bottom of the screen. Notice that the attwifi network changes status to "Connected."
- Open your browser. You'll see an AT&T Wi-Fi login page.



Find thousands of AT&T Wi-Fi Hot Spots at attwifi.com/locations.

- Log in using your AT&T master account ID (your email address) and select your domain name (the name to the right of the @ symbol in your account ID).
- Enter your password, click to agree to the **Terms of Service and Acceptable Use Policy**, and click the **login** button. That's it! You're now connected.

For information on how to connect using other operating systems and devices, please visit attwifi.com and click on **Learn More** to visit the Frequently Asked Questions page.

Get online protection with advanced safety features

Visit att.software.yahoo.com to learn more about these security features:

- **Anti-Spyware** seeks out and removes programs that gather personal information and slow down your computer.
- **Anti-Virus** cleans and protects your computer against viruses, worms, and Trojan horses.
- **Firewall** shields your computer from unauthorized access.
- **Pop-Up Blocker** stops many types of windows that open automatically.
- **Parental Controls** let you put limits on what your children can do and see online.
- **AT&T Mail Protection** prevents junk mail, UCE (unsolicited commercial email), and UBE (unsolicited bulk email).

learn more

Visit att.com/versesupport to see more downloads, tutorials, what's new, other help topics, and more.

Visit support.att.com/tips to learn how to maximize the speed of your AT&T U-verse High Speed Internet service.

Questions?

Click att.com/versesupport

Chat support.att.com/chat

Call **1.800.288.2020** (and say "U-verse Technical Support")

Esta práctica guía rápida también está en español en support.att.com/userguides (en inglés).

¹There are numerous client-based email products supplied by non-AT&T third-party vendors. Because of the variety of products and versions available, support for some functionality by AT&T technical agents may incur a fee. Alternatively, AT&T also provides online self-help for these applications. As always, we recommend that our customers use AT&T Mail access via the Web, which provides a broad set of functionality to manage and access email anywhere and anytime. 1 Based on non-municipal company-owned and -operated hotspots. Access includes AT&T Wi-Fi Basic. Wi-Fi-enabled device required. Other restrictions apply. See www.attwifi.com for details and locations.