

AT&T ConnecTech: At Your Service

AT&T ConnecTech® provides a full suite of in-home and over-the-phone services for virtually all technical support needs — from installation and setup to maintenance and repair. For more than a century, AT&T has powered the network and services that connect you to your world, and now consumers can call on that legacy of expertise and reliable customer service to solve a broad range of home theater and computing needs. Available to AT&T and non-AT&T customers in all 50 states, AT&T ConnecTech experts offer fast, affordable and next-day assistance.*



Services include:



Home Theater Installation

(starting at \$100)

- Full design consultation.
- Complete audio and video installation, including free-standing or wall speakers, remote control programming, and orientation.
- Flat-screen TV mounting.



In-Home PC Support

(starting at \$99)

- Full service installation, including registration, updates, security, and data transfer.
- Startup of a home desktop or notebook, including e-mail, security configuration, and device networking.
- Troubleshooting and repair services, including parts and hardware replacement.



Home Network Installation

(starting at \$119)

- Installation and diagnostics of network components.
- Connecting your computer to peripheral devices such as printers, scanners, webcams, etc.
- Setup and security configuration for your home wireless network.
- Connecting multiple broadband-enabled devices to your home wireless network.



Remote Support

(one-time fee or monthly plans available)

- U.S. based phone and online support for quick answers to your questions.
- Computer and network diagnosis covering software and router configuration, settings, virus scans, spyware, or operating system errors.
- Support for digital devices such as digital cameras, MP3 players, and more.

For more information, visit www.att.com/connectech.

Important Offer Information: Residential customers only; Services not available in all areas; All offers are limited-time offers, taxes and surcharges extra, and service-specific terms and conditions apply (see www.att.com/ConnecTechTerms). *Next day service may be available for orders received before 3PM local time. AT&T, the AT&T logo and all other AT&T marks contained herein are trademarks of AT&T Intellectual Property and/or AT&T affiliated companies. ©2009 AT&T Intellectual Property. All rights reserved.